



JoyLiv PDF edition



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Division, Tokyo Metropolitan Housing Supply Corporation  
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## List of Planned Repairs Scheduled for Public Rental Housing (2025)

Information will be provided to residents in advance when work is to be carried out.

### Details Pertaining to Work Implementation

Note that there are also cases in which work will be carried out in private areas within apartments during the planned repairs.

We realize that you may be inconvenienced while the work is being carried out, but we hope you will provide your full cooperation.

Kindly note that prevalent circumstances may result in the work being cancelled.

Work other than the work listed may be carried out depending on the level of deterioration.



\* Work that does not list the relevant building number is work scheduled for external facilities, etc.

Work/Details	Residential Complex Name/Scheduled Building No.			
<b>Roof Waterproofing</b> Repairs and improvements to the waterproofing layers on roofs.	Tomin Heim Ontacho	1	Kurume-Nishi	1 ~ 20
	Hachioji Izumicho	1 ~ 9		
<b>External Wall Painting</b> Undercoats will be applied to the buildings' external walls, stairwells and other public areas, followed by painting.	Tomin Heim Ontacho	1	Kurume-Nishi	1 ~ 20
	Horie	4,6 ~ 8	Sakaigawa	36 ~ 47
<b>Iron/Steel Component Painting</b> The iron and steel components on doors, pipes and bicycle parking areas, etc., will be painted to prevent corrosion.	Tomin Heim Ontacho	1	Higashi-Kasai No.1	1
	Kurume-Nishi	1 ~ 20	Higashi-Kasai No.2	1
	Sakaigawa	36 ~ 47	Horie	4,6 ~ 8
<b>Window Frame Repairs</b> The window sashes will be replaced.	Horie	4,6 ~ 8		
<b>Road Repairs</b> Repairs will be carried out on the roads, gutters, and other areas within the estate.	Kosha Heim Umezono 2-chome	—	Kosha Heim Yashio-Kita	—
	Kosha Heim Yashio-Nishi	—	Tomin Heim Miyasaka 2-chome	—
	Kosha Heim Yashio-Minami	—	Shinkouji	—
<b>Estate Maintenance</b> Maintenance will be carried out within the estate.	Kosha Heim Umezono 2-chome	—	Kosha Heim Yashio-Kita	—
	Kosha Heim Yashio-Nishi	—	Tomin Heim Miyasaka 2-chome	—
	Kosha Heim Yashio-Minami	—		
<b>Park Amusement Equipment Repairs</b> Maintenance will be carried out on the parks within the estate.	Kosha Heim Yashio-Nishi	—	Shinkouji	—
	Kosha Heim Yashio-Minami	—		

Work/Details	Residential Complex Name/Scheduled Building No.			
<b>Water Supply Pump Repairs</b> The water supply pumps will be replaced or repaired.	Kosha Tower Komatsugawa	—	Fujimicho	—
	Kiyose-Daita	—		
<b>Indoor Water Supply Pipe (inside the water meter) Repairs</b> The indoor water supply pipes (inside the water meter) will be repaired.	Tamagawa	□ -1 ~ □ -15		
<b>Outdoor Water Supply Pipe Repairs</b> The outdoor water supply pipes will be repaired.	Nishidai	5	Tamagawa	□ -1 ~ □ -15
<b>Indoor Water Supply Pipe Repairs</b> The indoor water supply pipes will be repaired.	Tamagawa	□ -1 ~ □ -15		
<b>Indoor Drainage Pipe Repairs</b> The indoor drainage pipes will be repaired.	Kosha Heim Minami-Kasai 5-chome	1 ~ 3		
<b>Pressurized Water Supply Pump Installation</b> Water will be supplied by installing a Pressurized Water Supply Pump, bypaassing the existing water tank.	Tamagawa	—		
<b>Pressurized Water Supply Pump Repairs</b> The pressurized pumps will be repaired.	Kosha Heim Rokakoen	—	Tama New Town Atago No.1	—
	Kosha Heim Kotakecho	—	Shinkouji	—
	Kosha Heim Kami-Saginomiya	—	Nishi-Ojima	—
	Kosha Heim Suginami-Wada	—	Shinonome-Miyakobashi	—
	Kosha Heim Kiyose-Daita	—	Minami-Kasai	—
	Kosha Heim Taishido	—	Umezono 3-chome	—
	Kosha Heim Higashi-Shinjuku	—	Horifune No.2	—
	Kosha Heim Hino-Shinmei	—	Tama New Town Ochiai	—
	Kosha Heim Kita-Senju	—		
<b>Water Heater Replacement</b> The water heater in each residence will be replaced.	Kosha Heim Shimoyugi 3-chome	1 ~ 5	Tomin Heim Tamagawa-Denenchofu	11,12
	Kosha Heim Hachioji-Midoricho	1,2	Tomin Heim Funabori 7-chome	1
<b>Fire Extinguisher Replacement</b> The fire extinguishers in each residence will be replaced.	Kosha Heim Kyodo Forest	1,2	Shimosato No.2	1 ~ 7
	Kosha Heim Shinnakano Terrace	1	Akishima-Tamagawacho	1 ~ 5
	Kosha Heim Kiyose-Daita	18	Kiyose-Daita	1~17, 6-14~6-18
	Kosha Heim Minami-Osawa	1 ~ 5	Yamato-Shibanaka	イ -1 ~ イ -23
	Kosha Heim Minami-Osawa No.2	1 ~ 3	Tanashi-Minamishiba	1 ~ 7
	Kosha Heim Hino-Shinmei	1	Umezono 3-chome	1,2
	Kosha Heim Nino-Osakaue	1,2	Hachioi-izumicho	1 ~ 9
	Kosha Heim Hachioji-Midoricho	1,2	Fujimicho	1 ~ 15
	Kosha Heim Musashigaoka	1	Fujimicho-Higashi	41 ~ 45
	Tama New Town Atago No.1	1,2	Tomin Heim Kaigan 3-chome	1
<b>Air Conditioner Repair</b> JKK installed air conditioners in each residence will be replaced.	Kosha Heim Kugayama	A ~ C	Tomin Tower Daiba-Ichibangai	2
<b>Rooftop Water Tank Renovation</b> The rooftop water tanks will be renovated.	Tomin Tower Tamagawa 2-chome	—		
<b>Hot Water Heating System Replacement</b> The hot water heating system in each residence will be replaced.	Kosha Heim Rokakoen	1 ~ 3	Tomin Heim Toyo 6-chome	1
	Tomin Heim Kaigan 3-chome	1		
<b>Bathroom Ventilation Dryer Repairs</b> The bathroom ventilation dryers will be replaced.	Kosha Heim Rokakoen	1 ~ 3	Tomin Heim Toyo 6-chome	1
	Tomin Heim Kaigan 3-chome	1		
<b>Indoor Electrical Equipment Repairs</b> Some electrical equipment in each residence will be repaired.	Kosha Heim Minami-Osawa No.2	1 ~ 3	Minami-Karasuyama 3-chome	1
	Maenochi No.2	1	Horifune	1,2

Work/Details	Residential Complex Name/Scheduled Building No.			
<b>Public Lighting Repairs</b> The lights on the stairs, in the corridors and in other public areas will be replaced with LED lamps.	Kosha Heim Tamagawa-Josui No.2	21,22	Haruecho-Tsubaki	1,2
	Kosha Heim Sangenjaya	1,2	Shinden	1 ~ 3
	Kosha Heim Chitose-Karasuyama	1 ~ 4	Shinden No.2	4 ~ 6
	Kosha Heim Sengoku	1,2	Kiyose-Daita	1 ~ 17, 6-14 ~ 6-18
	Kosha Heim Nakano-Yayoicho	1 ~ 3	Nishidai	5
	Kosha Heim Hino-Shinmei	1	Nishihokima	2,3
	Tomin Heim Tamagawa-Denenchofu	11,12	Maenochi No.2	1
	Tomin Heim Furuishiba 1-chome	1	Minami-Karasuyama 3-chome	1
	Tomin Heim Koganei-Nakacho	1	Hachioi-izumicho	1 ~ 9
	Ukita No.2	1 ~ 5	Toshimacho	1
	Ecchujima	27	Horifune No.2	1,2
	Haruecho	1 ~ 3		
<b>Outdoor Lighting Repairs</b> The outdoor lights will be replaced with LED lamps	Kosha Heimu Tamagawa-Josui No.2	—	Haruecho-Tsubaki	—
	Kosha Heim Sangenjaya	—	Shinden	—
	Kosha Heim Chitose-Karasuyama	—	Shinden No.2	—
	Kosha Heim Sengoku	—	Kiyose-Daita	—
	Kosha Heim Nakano-Yayoicho	—	Nishidai	—
	Kosha Heim Hino-Shinmei	—	Nishihokima	—
	Tomin Heim Tamagawa-Denenchofu	—	Maenochi No.2	—
	Tomin Heim Furuishiba 1-chome	—	Minami-Karasuyama 3-chome	—
	Tomin Heim Koganei-Nakacho	—	Hachioi-izumicho	—
	Ukita No.2	—	Toshimacho	—
	Ecchujima	—	Horifune No.2	—
	Haruecho	—		
<b>Parking Lot Lighting Repairs</b> The lights in the parking lot will be replaced with LED lamps.	Kosha Heimu Tamagawa-Josui No.2	—	Haruecho-Tsubaki	—
	Kosha Heim Sangenjaya	—	Shinden	—
	Kosha Heim Chitose-Karasuyama	—	Shinden No.2	—
	Kosha Heim Sengoku	—	Kiyose-Daita	—
	Kosha Heim Nakano-Yayoicho	—	Nishidai	—
	Kosha Heim Hino-Shinmei	—	Nishihokima	—
	Tomin Heim Tamagawa-Denenchofu	—	Maenochi No.2	—
	Tomin Heim Furuishiba 1-chome	—	Minami-Karasuyama 3-chome	—
	Tomin Heim Koganei-Nakacho	—	Hachioi-izumicho	—
	Ukita No.2	—	Toshimacho	—
	Ecchujima	—	Horifune No.2	—
	Haruecho	—		
<b>Common Television Antenna Repairs</b> The common television antenna will be repaired.	Shinden	1 ~ 3	Hirayama	1 ~ 23
<b>Renovation of Power System for Water Supply</b> The power control panel for the water supply system will be replaced.	Kiyose-Daita	—		
<b>High-Voltage Transformer Renovation</b> The high-voltage transformers will be repaired.	Tomin Tower Daiba-Sanbangai	—	Senju-Higashicho	—
	Tomin Tower Shinonome	—		
<b>Intercom Repairs</b> The intercoms will be upgraded to one with a monitor.	Kosha Heim Komagome	1,2	Kosha Heim Higashi-Shinjuku	1
	Kosha Heim Kohinata	1	Tomin Heim Koganei-Nakacho	1
	Kosha Heim Kami-Saginomiya	1	Tomin Heim Kamiyugi	2,3,5
	Kosha Heim Tamagawa	1		
<b>Automatic Fire Alarm Repairs</b> The automatic fire alarms will be repaired.	Kosha Heim Komagome	1,2	Kosha Heim Higashi-Shinjuku	1
	Kosha Heim Kohinata	1	Tomin Tower Minami-Senju 4-chome	1
	Kosha Heim Kami-Saginomiya	1	Tomin Heim Koganei-Nakacho	1
	Kosha Heim Tamagawa	1	Tomin Heim Kamiyugi	2,3,5



## The Importance of "Bone Savings" to Prevent Osteoporosis Let's Prevent Becoming Bedridden due to Fractures!

Have you ever suffered a **fracture** even though you only had a minor fall  
- or didn't even fall at all?

You might actually have hidden osteoporosis. To detect it, a bone density test is recommended—but waiting until after a fracture is too late. Bones are primarily built during the growth period, which is why we talk about “bone savings,” much like saving money. Developing bone-conscious habits is important not only for older adults but also from childhood.



Tokyo Saiseikai Central Hospital,  
Vice Chief Physician,  
Head of Arthroscopy Center,  
Eri Katsuyama

### ① Diet

It is said that nearly all Japanese people are deficient in calcium, which is essential for building bones, and vitamin D, which helps with calcium absorption and metabolism. Protein and vitamin K are also important nutrients. Recommended foods include **dairy products, mushrooms, oily fish, natto (fermented soybeans), and leafy green vegetables.**

Calcium	Vitamin D	Vitamin K	Foods that inhibit Ca absorption and increase excretion
Dairy products small fish firm tofu leaf green vegetables hijiki seaweed	Mushrooms salmon, oily fish eggs moderate sun exposure	Chopped natto leaf green vegetables, Chinese chives, broccoli	Salt caffeine alcohol smoking

### ② Exercise

To prevent fractures, it is important not to fall. Data shows that people who suffer fractures often lack endurance and a sense of balance, so it's a good idea to train these through moderate exercises such as light walking that makes you break a slight sweat, standing on one leg, or yoga.

### ③ Weigh

It's common knowledge that being overweight is bad, but being underweight also increases the risk of osteoporosis.

**Aim for a moderate weight around a BMI of 22.**

(Your BMI = Weight  (kg) ÷ Height  (m) ÷ Height  (m) = )

#### Tokyo Saiseikai Central Hospital

1-4-17 Mita, Minato-ku, Tokyo

(3 min. walk from Akabanebashi Exit, "Akabanebashi" station, Toei Oedo Line)



▼Link for the website



#### Tokyo Saiseikai Mukojima Hospital

1-5-10 Yahiro, Sumida-ku, Tokyo

(7 min. walk from "Keisei Hikifune" station, Keisei Oshiage Line)



▼Link for the website



JKK Tokyo and Social Welfare Organization Saiseikai Imperial Gift Foundation Inc., have concluded the comprehensive collaborative agreement to ensure the health, safety, and security of our residents.

## Getting Your Air Conditioner Ready for the Summer Season

In the coming season, proper use of air conditioning is essential to prevent heat stroke. So, let's check the air conditioner now. When you start to use an air conditioner after a long period of non-operation, problems such as dust buildup or unpleasant odors may occur.

To live comfortably during the hot summer months, JKK recommends performing a test run, cleaning the air conditioner filter, and checking that there are no objects blocking the outdoor unit fan, in order to prevent heat buildup, before the intense heat arrives.

If problems are detected in the air conditioner installed by JKK after performing a test run, please contact us as soon as possible.



### Example of test operation procedures

- ① Insert the electrical plug into the electrical outlet. (If the unit has been plugged in for a long time, disconnect it and wipe off any dust)
- ② Check the battery of the remote control unit, if the display is clearly shown.
- ③ Set the operation mode to "cool", and set the temperature at its lowest, and allow the unit to run for about 30 minutes.
- ④ The following may indicate a possible failure. For air conditioners which were already installed when you moved in, please contact JKK.
  - Cold air does not come out.
  - Water leaks from the main unit in the room. (Condensation on the surface of an indoor unit or from the outlet is not an abnormality)
  - Water is not discharged from the drainpipe of outdoor unit, even after many hours of operation.
  - Abnormal noise

\* JKK does not handle cases where the air conditioner was purchased or installed privately, so please contact the store of purchase or the manufacturer.

\* Procedures for a test operation may vary depending on the model. Please check the use manual for details.

\* Residents are responsible for cleaning the AC filter and ensuring sufficient space around the outdoor unit, and should read the "Instruction Manual" before doing so.

## For Those Planning to Purchase an Air Conditioner

You are responsible for any costs required to install the air conditioner. There is no need to apply to JKK when installing an air conditioner. However, it may not be possible to install the air conditioner due to factors such as the building structure. Also, when requesting an electronics retail store to install the air conditioner, the store may refuse to install the air conditioner if there is no dedicated power socket for the air conditioner. JKK can cover the cost and install a dedicated power socket for the air conditioner for rooms that do not have such a socket(\*). Therefore, please contact telephone number (2) for the "JKK Tokyo Customer Center" listed on page 12. A JKK contracted electrician will visit the premises to conduct a survey on whether an air conditioner can be installed. In addition, if there is no space to install an outdoor unit for the air conditioner, it will not be possible to install the air conditioner.



Please see the JKK website for details.



\* Limited to locations where air conditioners can be installed. You are responsible for any costs required to convert to a 200 V power socket. Please be aware that it is not possible to install 200 V air conditioners in some housing.





# Using Public Corridors, Stairways and Balconies

## 1 Do not place anything in the public corridors or in the staircases

Placing baggage and bicycles, etc., in the public corridors or in the staircases not only obstructs normal traffic but will also hinder evacuation during a disaster, potentially causing delays or injuries.



## 2 Objects should not be placed in such a way that they block the opening and closing of fireproof doors

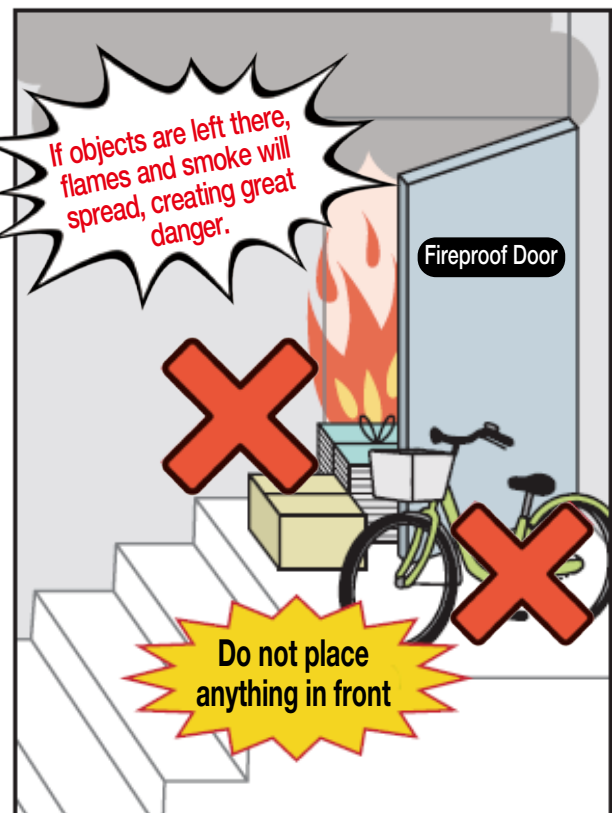
If objects are placed in front of a fireproof door, the door will not function properly and flames and smoke will spread, which can lead to the spread of the fire and is extremely dangerous. Never place objects in front of a fireproof door. If you have placed objects in front of a fireproof door, be sure to remove them.

## 3 Please refrain from smoking



Smoking in common areas, including common corridors, stairways, and balconies, may spread odors and smoke, causing a nuisance to neighbors and leading to secondhand smoke exposure.

Additionally, careless handling of cigarettes may cause fires by igniting laundry, futons, or other items, which is extremely dangerous.



#### 4 Do not place objects near the balcony partitions, etc.

Partitions between balconies and the evacuations hatches equipped with ladders have been installed to provide evacuation routes in the event of fire. Any obstacles nearby may impede evacuation.

#### 5 Be careful of falling laundry, futon, and other items

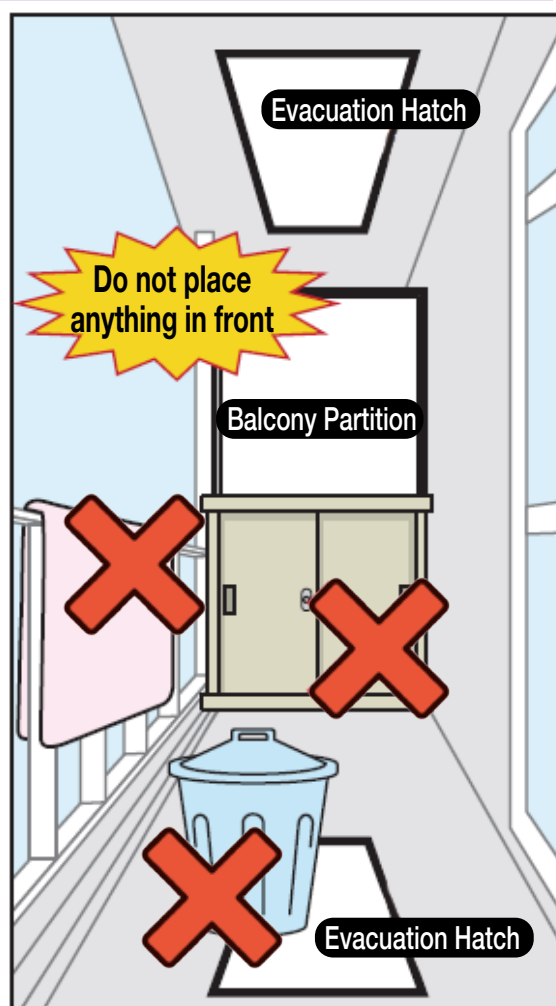
Hang all futons or laundry on the inner side of the balcony, and hold them firmly in place to prevent them from being blown away by the wind.

Also, never place items on or hang items over the balcony fence because there is a risk that these items may fall from the balcony.

#### 6 Please clean your balcony

If mud, garbage, bird droppings, etc. accumulate in the drain strainer on your balcony, it can cause rainwater to clog and lead to water leakage to the floor below, so please clean your balcony regularly.

Also, do not dispose of water on the balcony floor because the floor is not completely water-proof.



## Consider Taking Out Damage Insurance

Fees such as rent and common-area service expenses paid by all residents in JKK housing does not include subscription fees for such as household items insurance or liability insurance in the event of a fire. In case of an emergency, consider taking out damage insurance that covers damage to your own household items and damage to a third-party because of a water leak.

<b>Household items insurance</b>	Covers household items belonging to the resident	Covers any damage to household items to be paid to the tenant if a fire or water damage accident occurs
<b>Tenants' liability insurance</b>	Compensates the lessor	Covers liability for damage to be paid to the lessor if a fire or water damage occurs
<b>Personal liability insurance</b>	Compensates a third-party	Covers any liability for damage when you damage another person's property or cause injury

Please note that JKK is unable to provide support for inquiries relating to guidance and the content of insurance policies because of the regulations in the Insurance Business Act. Therefore, customers are asked to directly contact each insurance company concerning any inquiries they have.

Are you sure you  
are using the  
facilities safely?

## Using the Mechanical Parking Facilities

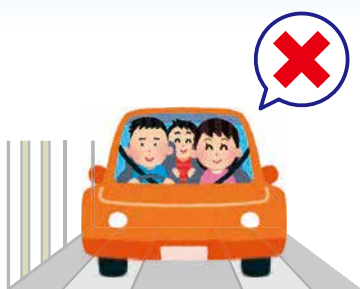
At mechanical parking facilities which residents use every day, improper operation may result in a serious accident.

To prevent accidents in the parking lot, please pay attention to the following points and use the parking lot safely!

### ☐ Persons other than the driver should not enter the parking facility



Be sure to load and unload any cargo outside of the parking facility, as doing so may cause misoperation or malfunction.



Be sure all passengers get in or out of the car outside of the parking facility, as not doing so may cause a shut-in accident.



Be sure that passengers such as a child are not left in the car.

### ☐ Visually check and make sure there are no obstacles or people in or around the parking facility.

Do not take  
your eyes off  
any children



Do not let children play around the mechanical parking facilities at any time. Please be sure to operate the mechanical parking after confirming no one is inside or around the parking facility.



When entering or exiting, do not accelerate abruptly, but proceed slowly while checking the safety of others around you.

### ☐ Do not lock the button on the operation panel using a tool, etc.

Do not push the button on the operation panel with a tool, etc.

In many parking facilities, buttons on the control panel are designed to stop when you take your finger off the button for safety reasons. If you lock the button with a tool, etc., it cannot be quickly stopped, which may cause a severe accident.



#### Precautions

When operating the control panel, do not leave it unattended, and continue to check for safety. If you sense anything unusual or danger, stop operations immediately.

\* Please pay attention so that children, etc. do not approach the equipment while in operation.



\*Please do not leave personal items such as tires and car accessories in the parking area.



## Use of Residential Fire Extinguishers

- Your apartment includes a residential fire extinguisher.
- If you discover the outbreak of fire, use the residential fire extinguisher installed to extinguish it in the early stages. Extinguishing the fire in the early stages refers to the time from when the fire starts until the flames reach the ceiling. If you feel you are in danger, immediately evacuate to a safe location, call 119 and follow the directions of the fire department.
- Leave the residential fire extinguisher in its regular place and familiarize yourself with how to use it and also carry out management and inspections in alignment with the instruction manual attached to the fire extinguisher.
- If you notice anything wrong, call telephone number ② for the “JKK Tokyo Customer Center” listed on page 12.

### Replacing fire extinguishers



JKK will replace home fire extinguishers about once every five years. Some rooms have not had their fire extinguishers replaced because the resident was not at home or similar reason (the expiration date of use is written on the fire extinguisher). It may not be possible to adequately extinguish the fire in the early stages if the fire extinguisher has passed its expiration date. Therefore, if your fire extinguisher has not been replaced,



Contact telephone number ② for the “JKK Tokyo Customer Center” listed on page 12.

## Use the Convenient Bank Transfer to Pay Rent or Other Bills

### Bank transfer procedures

#### ① Fill out the form

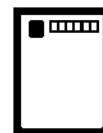


#### ② Submit it to the bank



#### ③ Receive notification

\*Transfers are performed at the beginning of the month



#### ④ Transfer begins

\*Withdrawals are performed on the 7th of every month



\*A bank transfer application form can be obtained from the management office and contact center. Contact the Customer Center if you wish to receive it by mail.

For participating institutions and application procedures, please call or visit our website.



**Inquiries** Page 12 “JKK Tokyo Customer Center” telephone number ①

**Website address** <https://www.to-kousya.or.jp/>

← Scan the QR code to open a page containing information about bank transfers



## Introduce JKK Tokyo's Property Occupancy Support System to Your Relatives, Friends

JKK has two registration systems: ① a system that gives priority to customers who wish to live close to their relatives (referred to as "living nearby"), and ② a system that allows couples who are planning to get married or enter into partnership to apply with priority within the first seven days after the tenant recruitment starts.

We would appreciate it if you could introduce this information to your relatives and friends.

A way to support and connect with your loved ones

### Living Nearby Worry-Free Registration System



For more information, please visit our website



#### What is the "Living Nearby Worry-Free Registration System"?

Whether you want to help your children who are busy raising kids, watch your grandchildren grow up, or move closer to your parents to provide care—this system gives priority access to available housing for those who wish to live near their family ("Living Nearby").

#### Eligibility

Customers who meet both the "Family Relationship Criteria" and the "Household Criteria."

##### ● Family Relationship Criteria:

A relative within the third degree of kinship must be living in the same municipality as the desired housing or within approximately a 5 km radius.

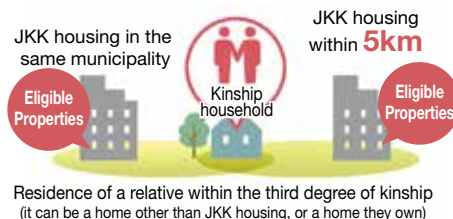
##### ● Household Criteria

The registered household or relative's household must fall into one of the following categories: "child-rearing generation," "elderly household," or "household with a person with disabilities."

#### Eligible Properties

JKK housing located in the same municipality or within approximately a 5 km radius of the relative's residence.

Note: Some properties are excluded.



### Fiance/Fiancee Priority Application System



For more information, please visit our website



#### What is the "Fiance/Fiancee Priority Application System"?

This system gives priority application rights to eligible couples for 7 days from the start of the tenant recruitment period.

#### Eligibility

Couples who are planning to get married or enter into a partnership. All residents must be under 40 years old. \*At the time of application

#### Eligible Properties

Designated JKK housing located within a 10-minute walk from a train station.

Website

Rental Housing Information  
Top Page



Inquire

Public Housing Tenant  
Recruitment Center





Now accepting applications!

Application form



## How about sharing a photo of your child on JoyLiV?

JKK shares heartwarming photos of children on JoyLiV, sure to bring a smile to everyone who sees them.



Ryoma-kun (6-year-old)  
Yuma-kun (3-year-old)

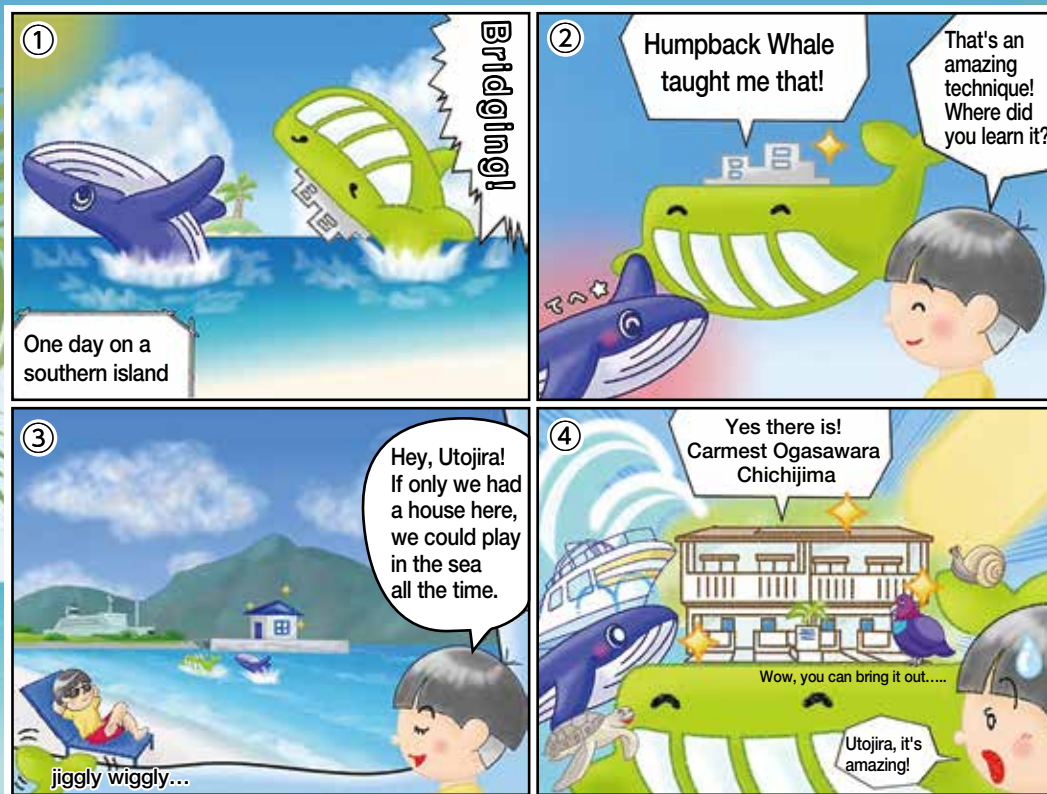


A baby is born, and an older sister takes care of them.



## Utojira Art Contest

JKK held an internal four-panel manga contest featuring the character Utojira, centered around the theme "Warming People and Lives." We would like to introduce the works of the top winners.



### On a Southern Island...

On a southern island, the Utojiras are playing with whales... I was imagining how nice it would be to have a house in such a wonderful place...



## “Joy Liv” Foreign Language Versions

Foreign language versions of "Joy Liv" are available on our website.  
"Joy Live" has been translated into four languages:

English

Chinese

Korean

Nepali



You can view the publicity magazine JoyLiV English edition from the JKK website.

宣传册“JoyLiV”的中文版可在JKK官网查阅。

홍보지 “JoyLiV”의한국어판을 JKK의 홈페이지에서 열람할 수가 있습니다.

सार्वजनिक सूचना पत्रिका “JoyLiV” को नेपाली भाषा संस्करणलाई JKKको वेबसाइटबाट हेर्न सकिन्छ।



## “JKK Tokyo Customer Center” Contact Information

Phone lines are typically busy on Mondays and the day after holidays, so it may be experience difficulty getting through.  
If your inquiry is not urgent, we recommend calling on another day.

**Reception Hours** 9:00am - 6:00pm (closed on Saturdays, Sundays, national holidays, and the New Year holidays)

### ① For procedures, rent payments, housing consultations



0570-03-0031



03-6279-2962



### ② For maintenance and repair requests and inquiries

Emergency repairs (such as leaks, accidents, fires, and tenant safety issues) are available **24 hours a day, 365 days a year**.



0570-03-0032



03-6279-2963



- Navi Dial calls are not covered by free call or flat-rate plans offered by telecommunications carriers. Call charges vary depending on your line and device. Please refer to your carrier's fee guide or the Navi Dial website for details.  
Note: No call charges are incurred during the initial fee guidance message that plays at the beginning of the call.
- Providing your “resident code” when calling can help shorten the time required for your inquiry.

Here is the link for various notices and frequently asked questions regarding procedures and repairs.



## Are you aware of any **children** who may be experiencing **abuse**?



Checklist Details



### Checklist for detecting abuse (excerpt)

Look for signs such as:

- ☐ Unexplained bruises, contusions, or burn marks
- ☐ Being locked out of the house
- ☐ Clothes or body always dirty
- ☐ Not being fed properly
- ☐ Playing or wandering around late at night

If you notice anything unusual about a child or guardian, please act quickly.

Call

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(Child Abuse Response Hotline)

We are conducting a **survey** to gather feedback on our newsletter “JoyLiV”.

The survey will be open until **July 1, 2025**.

We would love to hear your input to help improve and the newsletter and make it clearer and more helpful.

Here is the link to take the survey

