



Daily Life Plaza



Entrance to
Utoji-land

2024 (Reiwa 6) August



JKK東京

Issued By: Public Housing Management Division, Tokyo Metropolitan Housing Supply Corporation |
Cosmos Aoyama, 5-53-67 Jingumae, Shibuya-ku, Tokyo 150-8322

Did You Submit Your “収入報告書 (Income Report)”?

The deadline was **Monday, July 8.**

The “収入報告書 (Income Report),” sent to households (sent on June 13 (Thu.)) that resided in municipally-owned housing or 福祉住宅 (Welfare Housing) on or before May 16, 2024, is an important document that will decide your housing fees next fiscal year (from April 2025 to March 2026). **If you have not submitted it, please attach the necessary documents, place it in the return envelope and submit it immediately.**

Failure to do so will result in you being charged housing fees equivalent to the rent for similar apartments in the neighborhood (private rental housing in the neighborhood), so be sure to submit your form.

If you are receiving general housing fee reductions or special housing fee reductions for your housing fees, you do not need to submit the “収入報告書 (Income Report)” (the documents have not been sent to you). However, the process of filing a “使用料減免申請 (Housing Fee Reduction Application)” will take the place of submitting a “収入報告書 (Income Report),” so be sure to complete procedures during the renewal period. Failure to do so will result in you being charged housing fees equivalent to the rent for similar apartments in the neighborhood (private rental housing in the neighborhood), starting the next fiscal year.

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Back Again for the Third Year /
—Kid's Page!

Summer Vacation Homework Support Project

This year we'll learn

about waste problems!

Reduce Waste to Save the Earth

Read the pages
with your child.



Go to page 5

The deadline (date of direct debits) to pay for August's housing fees, etc., is Monday, September 2.

If you are using direct debit, please check the amount in your payee account before the date of the direct debit.

About the High-Income Earner System

If you are certified as a high-income earner, you will have to vacate municipally-owned housing.

Municipally-owned housing is public housing offered at very low costs, as a safety net for low-income households struggling to find a place to live.

Municipally-owned housing must be provided on a fair and appropriate basis to those who are truly struggling to afford housing. There are many people who wish to live in these apartments who are unable to do so due to a lack of space.

As such, the Act on Public Housing and the Tokyo Metropolitan Housing Regulations obligate residents whose incomes exceed the limit for municipally-owned housing (high-income earners) to work as best they can to vacate their apartment (Article 29 of the Act on Public Housing and Article 31 of the Tokyo Metropolitan Housing Regulations), and we strongly urge residents certified as high-income to surrender their residences.

Q. Who is a high-income earner?

- A. High-income earners are households that have lived in municipally-owned housing for five years or longer, and their certified monthly income (calculated using the High-Income Earner Certified Monthly Income Calculation Method below) has exceeded the surrender standard (313,000 yen) for two consecutive years.

【 High-Income Earner Certified Monthly Income Calculation Method 】

$\frac{\text{Total Household Income} - (380,000 \text{ yen} \times \text{No. of Residents Excluding Lessee}) - \text{Special Exemptions (*1 *2)} - \text{Income Earner Exemption (*3)}}{12 \text{ months}}$

Since the high-income earner certified monthly income calculation uses an income earner exemption, the calculation method differs from the calculation for certified monthly income listed on the “収入認定通知書兼使用料決定通知書 (Certified Income Report and Housing Fee Notice).”

***1** The calculation includes measures related to switching from employment income deductions or public pension deductions to basic deductions (maximum 100,000 yen).

***2 What are the Special Exemptions?**

Households whose lessees and/or cohabitants fulfill the following conditions and are able to provide evidence in their “住民税課税（非課税）証明書 (Residence Tax Declaration (or Tax Exemption) Certificate)” are eligible for special exemptions with regards to the formula above.

The amounts are as follows: 250,000 yen for 特定扶養 (designated dependents)^{*1}, 100,000 yen for 老人扶養 (elderly dependents), 270,000 yen for 障害者 (individual with impairment), 400,000 yen for 特別障害者 (individual with severe impairment), 270,000 yen for a 寡婦 (widow)^{*2}, and 350,000 yen for ひとり親 (single-parent households)^{*2}.

^{*1} In addition to those classified as 特定扶養 (designated dependents) on the “住民税課税（非課税）証明書 (Residence Tax Declaration (or Tax Exemption) Certificate),” dependent relatives between 16 and 18 years of age.

^{*2}: The exemption will be applied to the lessee or cohabitant, and be deducted from the income of the subject. However, if their income is under the deduction amount, then that amount will be deducted.

***3 What is the Income Earner Exception?**

With regard to the income of household members other than the lessee and their spouse, up to 1,248,000 yen per member will be deducted.

Q. Will I be contacted before I am recognized as a high-income earner?

- A. In the first year that the household income exceeds the surrender standard amount, we will send a “高額所得者制度の説明通知 (High-Income Earner System Notice)” and a “明渡努力状況報告書 (Housing Surrender Efforts Report)” that must be submitted. Even before residents are recognized as high-income earners, we will conduct seminars in stages, provide individual explanations about the High-Income Earner System, and ask residents about their concrete plans for surrendering residences.

Q. What happens if I am recognized as a high-income earner?

- A. You will be asked to surrender your municipally-owned housing. Residents who, after their identification as a high-income earner, do not have a concrete plan for the surrender of their residence, will be referred to the Tokyo Metropolitan Housing Regulations High-Income Earner Review Board.

Q. What happens if I am referred to the Tokyo Metropolitan Housing Regulations High-Income Earner Review Board?

- A. If a response is given that we may issue a surrender demand, then we will request that you surrender your residence with a deadline of six months after that date. If you do not agree to surrender your residence, we will rescind your authorization to live in municipally-owned housing and take legal action to demand that you surrender it.

About Recognition of High-Income Earners in Fiscal Year 2025

We will calculate your certified monthly income in 2025 based on your previously submitted “収入報告書 (Income Report),” and households whose certified monthly income exceeded the surrender standard (313,000 yen) in fiscal year 2024 (income in 2022) and fiscal year 2025 (income in 2023) will be certified as high-income earners in fiscal year 2025 (certified on April 1, 2025).

If you are certified as a high-income earner, please think about your household situation, and make systematic preparations for changing residences.

We will notify households which qualify as high-income about their certified monthly income by sending a “高額所得者認定通知書兼使用料決定通知書 (High-Income Earner and Housing Fee Notice)” in late February 2025, so please check it.

【Calculation examples for households exceeding the surrender standard for fiscal year 2025】

Household members	Fiscal year 2025 certified income → 2023 income	Special Exemptions	Income Earner Exemption
Lessee	3,100,000 yen (salary income)	100,000 yen(*)	
Spouse	2,000,000 yen (salary income)	100,000 yen(*)	
Child ①	1,100,000 yen (salary income)	100,000 yen(*)	1,000,000 yen
Child ②	2,000,000 yen (business income)	400,000 yen (individuals with severe disabilities)	1,248,000 yen
Total	8,200,000 yen	700,000 yen	2,248,000 yen

* The calculation includes measures related to switching from employment income deductions or public pension deductions to basic deductions (maximum 100,000 yen).

(The total income of the entire household – 380,000 yen multiplied by (No. of Residents Excluding Lessee) – Special Exemptions – Income Earner Exemption)/12 months

= (8,200,000 yen – 380,000 yen × 3 – 700,000 yen – 2,248,000 yen)/12 months

Certified monthly income Surrender standard
= 342,666 yen > 313,000 yen

Households that have a certified monthly income exceeding 313,000 yen in fiscal year 2024 (2022 income) and fiscal year 2025 (2023 income) will be certified as high-income earners on April 1, 2025.

To High-Income Earners and Over-Earners: Move-In Applications for Available Housing from Public Housing and the Urban Renaissance Agency

Tenant recruitment for available housing from the Tokyo Metropolitan Housing Supply Corporation and UR (the Urban Renaissance Agency) will be conducted for over-earners and high-income earners, in order to support them in moving from municipally-owned housing. If you would like a pamphlet, please make a request via one of the methods shown below.

- Deadline for requesting pamphlets: August 31, 2024 (Sat.) • Pamphlets to be sent in early September

(1) Online request

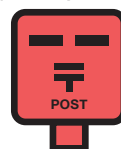


Use the “Tokyo Metropolitan Government Public Service Cloud Application.” You will need to register as a user for the application.



Scan the 2-D code above → “Search for the application procedure”
→ 06_30 (For over-earners and high-income earners) Applications and requests for municipally-owned housing
→ Request a pamphlet for available Tokyo Metropolitan Housing and UR residences

(2) Request via a postcard (63 yen)



Write all the details from (1) to (4) and send the postcard to the address for pamphlet requests below.

- (1) Clearly indicate that you are requesting a pamphlet for available Tokyo Metropolitan Housing and UR residences
- (2) Your address (3) Your name (4) Your “名義人番号 (Lessee Number; eight digits)”

In addition to the above-mentioned tenant recruitment, we are recruiting tenants for JKK housing and Tokyo Metropolitan 都民住宅 (Subsidized Housing) on a first-come first-serve basis.

For more details, contact us or check the JKK Tokyo website.

■ Inquiries and Pamphlet Requests

150-8322 (there is no need to write the address on the postcard)
Income Investigation Desk, Municipally-Owned Housing Collection Section,
JKK Tokyo, ☎03-3409-2261(main line)

If You Installed a Bathtub and/or Bath Heater at Your Own Expense

If a bathtub or bath heater that you installed at your own expense malfunctions, the Tokyo Metropolitan Government will pay to replace it. If you wish to have your unit replaced, please confirm the following before applying:

Application requirements

- (1) A bathtub or bath heater that you installed at your own expense is malfunctioning.
- (2) You must agree that your housing fee (rent) will be revised if you use this service^{*1}.
- (3) You are responsible for the removal and disposal of the old unit, including any associated fees^{*2}.
- (4) You must not be in arrears with any housing fees (rent).
- (5) You must not be an over-earner or high-income earner.

^{*1}: Estimated housing fee (rent) revision: Expect an increase of approximately 500 to 3,000 yen per month

- The amount of the increase depends on your household's income category.
- You will be notified of the official amount after the bathtub/bath heater replacement work is finished.

^{*2}: You can also ask the company conducting the replacement work to remove and dispose of your old unit (you are responsible for any related fees).

Application Procedures

(1) Request an application form

Call the JKK Tokyo Customer Support Center or request a form online.

(2) Fill out the application form

(3) Submit the application form

You can mail the application to the JKK Tokyo Consultation Center or bring it directly to the nearest center.

Application submission period

Friday, December 27, 2024

Notes: 1. You can request an application form online until Wednesday, December 18, 2024.

2. The application process may close before the deadline if the number of applications exceeds expectations.

After your application is reviewed and is determined to meet the requirements, a contractor will contact you to conduct a site survey and conduct the replacement work.

Information regarding next year's scheduled installations will be posted on *Daily Life Plaza* at a later date.

How to get the application form

○ By phone JKK Tokyo Customer Support Center, phone number ① on page 12

○ Online Use the "Metropolitan Government of Tokyo Public Service Cloud Application". Scan the 2-D code with your smartphone, etc. → "Search for the application procedure"

→06 Applications and claims for municipally-owned housing and Tokyo Metropolitan Government subsidized housing → Requesting an application form for bathtub/bath heater replacement



Contact information for construction details

JKK Tokyo Customer Support Center, phone number ② on page 12

Prevent Children from Falling!

When summer vacation arrives, more children tend to play outdoors. During this season, the risk of accidents involving children falling in apartments and other housing complexes also increases. Sometimes these accidents are fatal.

If you see children in a hallway, stairwell or other common area acting recklessly, such as climbing on a handrail, reprimand them to prevent falls. The little things you can do—such as talking to children and watching out for them—can go a long way toward protecting them from accidents.



Back Again for the Third Year!

Daily Life Plaza's Kid's Page

Summer Vacation Homework Support Project

This year we'll learn about

waste problems!

Reduce Waste to Save the Earth



Waste is unavoidable in our daily lives.

Did you know that large amounts of waste can cause various problems? "Waste problems" is the general term used to refer to the negative effects that excessive waste has on the natural environment and the planet as a whole. The age of mass production and consumption must end.

Each of us must be aware of waste problems to become a hero that helps save the planet!



Here are some examples of waste problems.

Issues Surrounding Final Disposal Sites for Waste

"Final disposal sites" refers to the places waste ends up, such as landfills and incinerators. Space is limited, however, and many sites are filling up quickly.

If we produce more waste than these sites can handle, we will not be able to dispose of it all properly, and our neighborhoods may be overrun with waste.

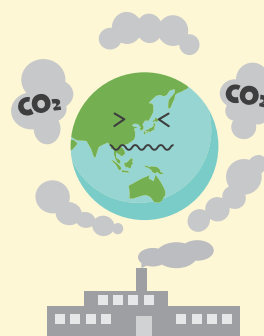


Global Warming

Burning waste produces carbon dioxide.

An increase in the amount of carbon dioxide leads to too much "greenhouse gas" in the atmosphere. This is the primary cause of global warming.

In this way, waste also contributes to global warming.



Environmental Pollution

Toxic substances released when waste is burned can adversely affect air quality. This is called air pollution. Illegally dumped garbage also pollutes mountains, rivers, oceans and other natural environments.

Microplastics: A Form of Environmental Pollution

Of all the marine pollution issues, microplastics have been particularly problematic in recent years.

Microplastics are pieces of plastic five mm or smaller in size.

Plastic items, many of them illegally dumped, break down over time and eventually become microplastics. Rain washes this material into rivers, which then carry it to the sea.

Because plastic takes a long time to decompose, once it enters the sea it spreads throughout the world's oceans. Studies show that microplastics can kill marine life that accidentally ingest them, and can also affect humans who eat fish and other ocean creatures that have swallowed microplastics.



This year we'll learn about



What can we do?

Reduce Waste!



How do we reduce waste?



A well-known initiative to reduce waste is the **3Rs**.
This term stands for...

Reduce, Reuse, Recycle!



Repeat after me!

Reduce, Reuse, Recycle!

One more time!

Reduce, Reuse, Recycle!



waste problems!

Reduce Waste to
Save the Earth

What is Reduce, Reuse, Recycle?

1. Reduce

Reduce the amount of waste you produce!
You can minimize waste considerably by reducing the amount of unnecessary and/or disposable items and taking better care of things.

2. Reuse

Continue to use items as they are, or use them in a different way.
Try to find new ways to use products that you cannot use as originally intended.

3. Recycle

Properly sort used items for disposal as resources.
The items will be recycled as resources to make new products.



The term "3R" is an abbreviation of **Reduce**, **Reuse**, and **Recycle**.

What kind of 3R activities can I do?

1. Reduce

- ☒ Use up daily necessities and food without waste
- ☒ Cook appropriate portions to reduce leftovers and waste
- ☒ Drain the liquid from food scraps
- ☒ Use reusable bottles and cups
- ☒ Choose refillable products

2. Reuse

- ☒ Think before discarding items
- ☒ Shop at flea markets and recycle shops
- ☒ Mend and remake clothing
- ☒ Use rentals

3. Recycle

- ☒ Properly sort waste and resources
- ☒ Purchase recycled products

Introducing the fourth R: Refuse!

4. The fourth R is "Refuse"

Refuse or avoid purchasing items that typically become waste!
By refusing disposable items and unnecessary packaging, you can reduce the amount of wasted resources.

- ☒ Bring reusable bags when shopping and refuse extra packaging
- ☒ Do not accept things you do not need just because they are free



Thinking time!

Which of the 4Rs can you do right now in your life?



Waste Problems Are a Global Issue

You may think that the waste issue is too large for one person to have an impact, but that is not the case. The actions of every one of us are what will save the planet.

Start by thinking about little things like “Do I really need this?” when shopping, and “Can I still use this? Is there another way to use this?” before you throw something away.

You can talk with your family about ways to sort garbage properly. If your friend is littering in the park, tell them to stop. It is vital to have the will to reduce waste and save the planet, and to take the initiative even on small things to protect your future.



Ideas for your summer vacation research assignment

First- to third-graders

- Research the garbage your family generates and make garbage sorting cards
- Write down what kind of garbage your household produces
- Make cards that match the garbage-sorting rules of the municipality where you live



Fourth- to sixth-graders

- Research waste problems and the SDGs
- Goal 12
Responsible Consumption and Production
- Goal 14
Life Below Water



Beware of Heat Illness

Reference: Heat Illness Prevention Information website (produced by the Ministry of the Environment)

Take actions to prevent heat illnesses

Check heat illness alerts!



Use air conditioners as needed!



Look out for and remind others!



Replenish using water and salts frequently!

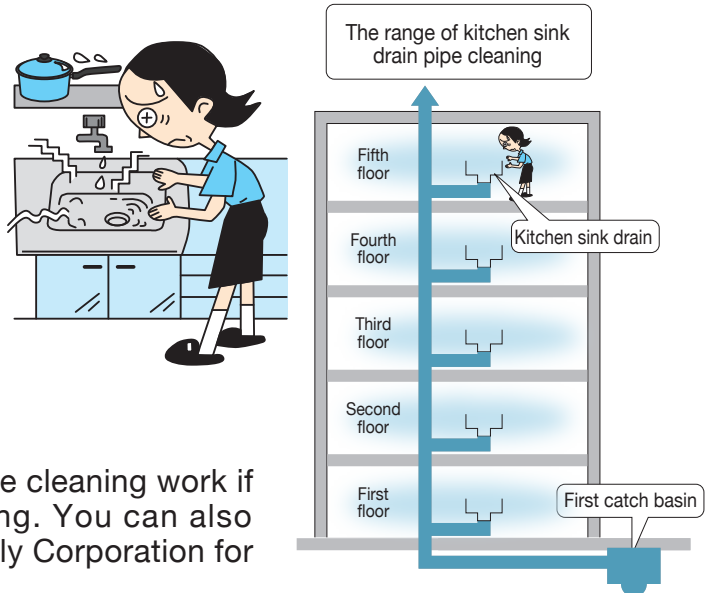


Kitchen Sink Drain Cleaning

In the Tokyo Metropolitan Housing Regulations, it is mandated that everyone must pay sufficient care to their residences and the common facilities, and maintain them in a proper condition. Due to this rule, Tokyo asks all residents to clean their kitchen sink drains about once a year.

A lot of oil and grease collects in the drains, and grime adheres to the inside of the pipes. If left alone, it may cause foul odors or result in clogged pipes.

Drain pipes in mid- to-high-rise residences are shared facilities which pass through the upper and lower residences, meet beneath the first floor, and drain to the outside. For this reason, it is necessary to clean the entire building's pipes at once.



Key Points to Note for the Cleaning Work

Please refer to these key points to note for the cleaning work if you are hiring a contractor to do the cleaning. You can also contact the Tokyo Metropolitan Housing Supply Corporation for information about contractors.

●Before signing a contract

Receive an estimate from the cleaning contractor and confirm work matters (the extent of the work, the method, the date and time, accident response, the warranty, etc.) before you sign the contract.

We recommend getting estimates from multiple contractors and comparing factors such as price when hiring a contractor.

●Before start of work

Confirm the cleaning procedures in advance such as by requesting a work plan from the contractor. (Cleaning consists of shooting high-pressure rinse water through the drain pipes.)

Request that the contractor take photos of necessary areas during the cleaning.

●During the work

Make sure to be present when the cleaners are working in your residence, and check the work with your own eyes.

●After the cleaning

After the work is completed, check to make sure that there are no leaks from the pipes under the sink or anywhere else, and that there are no foul odors. When the drain pipes are cleaned, dirty water will be discharged at first. When the work is over, it will become clear. Check photos to make sure that the water is in this condition after the cleaning is over.



Contact the Tokyo Metropolitan Housing Supply Corporation if you have any questions.

Information about requesting Tokyo to handle the cleaning at residents' expenses will be provided in the October issue.

■ Inquiries About Kitchen Sink Drain Cleaning

JKK Tokyo Customer Support Center, phone number ② on page 12

Join in Self-Defense Fire Drills

You cannot predict when and where disasters like fires and earthquakes will strike. It is important to conduct drills regularly to protect yourself and minimize damage when disasters happen.

Fire Service Act stipulates that drills be conducted at least once a year. Get together with residents to hold fire drills, and check evacuation routes and evacuation sites in the event of a disaster.



Joining fire drills

- If you want to hold a fire drill or if the local resident association intends to participate in a local disaster prevention drill, please contact the JKK Tokyo Fire Prevention Management Supervisor in advance.
- When holding a fire drill, make sure to thoroughly check the situation in the drill site and surrounding area, and take care to avoid accidents and injuries. Watching the videos posted on the Tokyo Fire Department website's Digital Classroom (電子学習室) page—such as “How to use a fire extinguisher” (消火器の使い方), “How to call 119” (119 番通報要領), and “How to evacuate” (避難方法)—is also considered a type of training.

東京消防庁 電子学習室 Search

<https://www.tfd.metro.tokyo.lg.jp>



Inquiries About Self-Defense Fire Drills and Contact Information

Fire Prevention Management Supervisor, Municipal Management Section, JKK Tokyo
JKK Tokyo Customer Support Center, phone number ❶ on page 12

Handling of Residential Fire Extinguishers

For everyone living in buildings equipped with residential fire extinguishers

- There are residential fire extinguishers installed within residences in some housing complexes.
- If a fire breaks out, use the installed fire extinguisher to conduct initial fire-fighting activities. The guideline for using fire extinguishers for fire-fighting is until the flames reach the ceiling. If you feel you are in danger, immediately evacuate to a safe location. However, make sure to call 119 and follow the instructions from the fire station.
- Do not move the residential fire extinguisher from its designated position. Use, manage and inspect the extinguisher according to the included instruction manual.
- If there is anything out of the ordinary, please contact the JKK Tokyo Customer Support Center (phone number ❷ on page 12).

Exchange of fire extinguishers

Household fire alarms are replaced about every five years. There are apartments, however, where we have not been able to replace these due to reasons such as the residents not being home. (The expiration date is marked on fire extinguishers.)

Since expired fire extinguishers may prevent proper initial firefighting activities, please contact JKK Tokyo Customer Support Center (phone number ❷ below) if your fire extinguisher has not been replaced.



JKK Tokyo is Looking for Communication Liaisons

In municipally-owned housing, etc., the resident association in each housing complex recommends residents as communication liaisons to perform some necessary tasks. We will ask for new communication liaisons in complexes when these posts become vacant.

Application Conditions

- Generally, residents under 70 years of age that we can reach during the day
- * You will need a recommendation from your Resident Association to be selected for the position. Please contact the Resident Association of your apartment.
- * Please be aware that you may not be selected, depending on other circumstantial conditions.

Work Responsibilities

- Distribution, posting, etc., of Daily Life Plaza, JKK Tokyo notices, etc.
- Water quality testing for the specialized water supply, private water supply, special small water supply, etc. (Some apartments do not require testing.)
- Reporting emergencies like fires, accidents, etc.
- * Communication liaisons are not responsible for receiving applications, repair requests, etc., as well as giving instruction on day-to-day living, etc.

Communication liaisons will be paid an allowance (starting at 6,000 yen/month) according to the number of households under their management, etc. Please contact JKK Tokyo Customer Support Center (phone number ❶ on page 12) for details and to find out whether your apartment has a communication liaison, etc.



Water Quality Testing in Complexes with No Communication Liaison



For complexes that have no communication liaison, JKK Tokyo will commission a contractor to test water quality. **The contractor may visit your home directly to obtain permission to do this testing**, so please cooperate.

About Confirming Safety in Times of Emergency

The Tokyo Metropolitan Government and JKK Tokyo actively implement initiatives such as strengthening cooperation with municipalities and residents associations. They also prepare response manuals to promptly and accurately answer requests to confirm the safety of residents. Please contact the JKK Tokyo Customer Support Center if you have not seen or heard from a resident in your building recently, if a mailbox is overflowing with newspapers or mail, if there is a residence with the lights left on, or if there is any other reason you think that confirming a resident's safety is necessary.

After confirming the situation, we will take action, such as entering the room under the supervision of the police, if deemed necessary.

■ Inquiries related to an urgent need to confirm a resident's safety

JKK Tokyo Customer Support Center, phone number ❷ on page 12

Cleaning of Water Tanks, Etc.

Cleaning of the water tanks, rooftop tanks, and water towers of your building will be conducted between August 2024 and March 2025. Cleaning dates will be determined through meetings between the government-contracted cleaning business operator and the residences' representatives, and residents will be notified through flyers and other methods.



Things to Note for Water Tank Cleaning

When the water supply is suspended, it may lead to leaks, so please take note of the points below.

• Store water before water service is suspended

Before water service is suspended, store water to use for drinking and flushing the toilet.

• While water service is suspended, be sure to turn off all the faucets

While water service is suspended, turn off all of your faucets. Water will emerge from the faucets if they are open when service resumes, which can splash the surrounding area, overflow sinks and washbasins, and cause leaks. In addition, be sure to follow the points below to avoid leaks when water service is suspended.

(1) For faucets whose tips rotate upward, be sure to face them downwards and turn them off

(2) Do not plug the drains of sinks and washbasins

(3) Tell your family members and children who are staying at home not to leave the faucets on



• Check the water condition after water service is restored

Dirty water (cloudy white or red water) may emerge from the faucets right after the water service resumes. The water will return to normal after you let the faucet run for a while, so turn on the faucets other than the toilet and the hot-water faucet, and check the condition of the water.

Inquiries About Water Tank Cleaning

Facilities Maintenance Section, Facilities Maintenance Division
JKK Tokyo Customer Support Center, phone number ② below

☆Contact the JKK Tokyo Customer Support Center with any questions/comments!☆

Hours: 9:00 a.m. to 6:00 p.m. (excluding weekends, holidays, and year-end / New Year's holiday)

We have published a page on the JKK Tokyo website listing times when it may be difficult to contact us by phone.



① For questions about procedures, housing fee payments, and/or day-to-day living

Some procedures can be completed online. Please visit the website for more information.



Call the Navigation Dial at

☎0570-03-0071

For those who are unable to call the Navigation Dial number, and/or are using free minutes, discount services, etc., on their cell phones

☎03-6279-2652



② For application or consultation regarding repairs

For emergency repairs (leaks, etc.), accidents and/or fires, suspension of water supply, emergencies that threaten resident safety, etc.
Open 24/7, 365 days a year.

Call the Navigation Dial at

☎0570-03-0072

For those who are unable to call the Navigation Dial number, and/or are using free minutes, discount services, etc., on their cell phones

☎03-6279-2653



Note: Free minutes or discount services offered by your phone company will not apply if you call the Navi Dial number from a mobile phone.

•There is a charge for all calls.

•Please note that the lines for the customer support center **may be congested from 9:00 to 10:00 a.m. on Mondays and the morning after a holiday.** We ask that you avoid this timeframe if you are calling for a non-emergency matter.

•Please have your “名義人番号” (lessee number) ready to ensure that we can handle your request faster.

Housing Policy Headquarters, Tokyo
Metropolitan Government website

東京都住宅政策本部

Search



JKK Tokyo website “For residents of municipally-owned housing, etc.”

都営住宅 お住まいの皆さま

Search



Foreign-language versions of *Daily Life Plaza* are available on the JKK Tokyo website.
Foreign-language versions



Daily Life Plaza is made with recycled paper.
SAVE THE GREEN EARTH!