

Index

◆ List of Planned Repairs Scheduled for Public Rental Housing 2024 ...	1	◆ Application and Notification Information	8
◆ For People Who Wish to Start a New Local Community Activity Group	4	◆ Using the Mechanical Parking Facilities	9
◆ JKK Smile Assistants Initiatives	5	◆ Using Public Corridors, Stairways and Balconies ...	10
◆ Getting Your Air Conditioner Ready for the Summer Season ...	6	◆ Introduction to Support Provided for JKK Tokyo Property Occupancy ...	11
◆ To people who are planning to purchase an air conditioner ...	6	◆ Notification from JKK - Foreign language editions of "JoyLiV" can be viewed online	12
◆ Use of residential fire extinguishers	7	◆ "JKK Tokyo Customer Center" telephone number ...	12
◆ Bank Transfer Information	7	◆ Introducing JKK Tokyo Official Instagram	12

List of Planned Repairs Scheduled for Public Rental Housing 2024

Information will be provided to residents in advance when work is to be carried out.

Details
Pertaining to Work
Implementation

Note that there are also cases in which work will be carried out in private areas within apartments during the planned repairs. We realize that you may be inconvenienced while the work is being carried out, but we hope you will provide your full cooperation.

Kindly note that prevalent circumstances may result in the work being cancelled.

Work other than the work listed may be carried out depending on the level of deterioration.



* Work that does not list the relevant building number is work scheduled for external facilities, etc.

Work/Details	Residential Complex Name/Scheduled Building No.			
Roof Waterproofing Repairs and improvements to the waterproofing layers on roofs.	Kosha Heim Takadanobaba	1-3	Kosha Heim Minamikamata	1-3
	Kosha Heim Kameido 7 chome	1	Kosha Heim Nakamurakita	1
External Wall Painting Undercoats will be applied to the buildings' external walls, stairwells and other public areas, and they will then be painted.	Kosha Heim Takadanobaba	1-3	Kosha Heim Nakamurakita	1
	Kosha Heim Kameido 7 chome	1	Senjuhigashicho Jutaku	1,2
	Kosha Heim Minamikamata	1-3	Horie Jutaku	1,2,3,5
Iron/Steel Component Painting The iron and steel components on doors, pipes and bicycle parking areas, etc., will be painted to prevent corrosion.	Kosha Heim Takadanobaba	1-3	Kosha Heim Nakamurakita	1
	Kosha Heim Kameido 7 chome	1	Senjuhigashicho Jutaku	1,2
	Kosha Heim Minamikamata	1-3	Horie Jutaku	1,2,3,5
Window Frame Repairs Window sashes will be replaced.	Senjuhigashicho Jutaku	1,2	Horie Jutaku	1,2,3,5
Road Repairs Repairs will be made to the roads and gutters, etc., within the estate.	Kosha Heim Minamiosawa No.2	—	Tomin Heim Minamiosawahigashi	—
Estate Maintenance Maintenance will be carried out within the estate.	Kosha Heim Minamiosawa No.2	—		
Park Amusement Equipment Repairs Parks located within the estate will be maintained.	Kosha Heim Minamiosawa No.2	—	Yamato Shibana Jutaku	—
	Tomin Heim Minamiosawahigashi	—	Tama New Town Ochiai 3 chome	—
	Fussa Kamidaira Jutaku	—		
Large Tree Trimming Large trees will be trimmed.	Kosha Heim Sengoku	—	Kosha Heim Taishido	—
	Tomin Heim Nishigotanda 4 chome	—	Tomin Heim Minamidai 3 chome	—
	Kosha Heim Nakaikagami	—	Kami-Shakujii Jutaku	—
	Kosha Heim Mishuku Terrace	—	Kosha Heim Hikarigaoka No.1	—

Work/Details	Residential Complex Name/Scheduled Building No.			
Large Tree Trimming Large trees will be trimmed.	Tama New Town Matsugaya	—	Tomin Heim Koganei Nakacho	—
	Matsue Jutaku	—	Tanashi Nishihara Jutaku	—
	Kosha Heim Hachioji Midoricho	—	Kiyosedaita Jutaku	—
	Kogasaka Jutaku	—	Kosha Heim Kiyosedaita	—
	Morino Jutaku	—	Tama New Town Ochiai	—
	Honmachida Jutaku	—	Higashiteragata Jutaku	—
	Sakaigawa Jutaku	—	Tama New Town Ochiai 3 chome	—
Fence (Wall) Repairs Existing fences such as those around the housing estate will be repaired.	Machidakiso Jutaku	—		
Water Supply Pump Repairs Water supply pumps will be replaced or repaired.	Kiyosedaita Jutaku	—		
Indoor Drainage Pipe Repairs The indoor drainage pipes will be repaired.	Senjuhigashicho Jutaku	1,2	Tama New Town Atago No.1	1,2
	Kosha Heim Minamikasai 5 chome	5,6		
Pressurized Water Supply Pump Repairs The pressurized pumps will be repaired.	Kosha Heim Takadanobaba	—	Kosha Heim Fujimidai	—
	Kosha Heim Kohinata	—	Kosha Heim Komagome	—
	Kosha Heim Minamisunaekimae	—	Kosha Heim Chihaya	—
	Kosha Heim Oimachi	—	Nakadaicho Jutaku	—
	Kosha Heim Minamikamata	—	Tomin Heim Kahei 1 chome	—
	Gotokuji Jutaku	—	Higashikasai No.2 Jutaku	—
	Minamikarasuyama 3 chome Jutaku	—	Tama New Town Atago No.2	—
	Tomin Heim Miyasaka 2 chome	—		
Fire Extinguisher Replacement The fire extinguishers in each residence will be replaced.	Tomin Heim Kaigan 3 chome	1	Kosha Heim Sasazuka	1
	Hommuracho Jutaku	1-3	Kosha Heim Kamisaginomiya	1,2
	Kosha Heim Takadanobaba	1-3	Kosha Heim Nakano Front	1
	Kosha Heim Higashishinjuku	1	Ekoda Jutaku	1-11,13,14
	Tomin Heim Yakuoji	1	Kosha Heim Honancho Garden Court	1,2
	Kosha Heim Sengoku	1,2	Horifune Jutaku	1,2
	Kosha Heim Shirahigehigashi	1	Kosha Heim Mukaihara	5,6
	Tomin Heim Shiohama 2 chome No.2	1	Shingashi 1 chome	4
	Tomin Heim Toyo 6 chome	1	Nishidai Jutaku	5
	Shiohama Jutaku	1	Maenochi Daini Jutaku	1
	Nishiojima Jutaku	8,9	Nakadaicho Jutaku	1-10
	Minamisuna 7 chome Jutaku	18	Kosha Heim Kotakecho	1,2
	Kosha Heim Yashionishi	16	Tomin Heim Nerima Hikawadai	1
	Kosha Heim Yashiomiami	47	Tomin Heim Kahei 1 chome	1
	Kosha Heim Yashiohita	7	Aoi 5 chome Jutaku	1
	Tomin Heim Nishigotanda 4 chome	1,2	Senjuhigashicho Jutaku	1,2
	Tomin Heim Higashishinagawa 3 chome No.1	1	Tomin Heim Minamishinozakimachi 5 chome	1
	Tomin Heim Minamioi 5 chome	1	Ukita Daiichi Jutaku	1-3
	Kosha Heim Nishimagome	1	Haruecho Jutaku	1-3
	Kosha Heim Omorihigashi	4,5	Haruecho Tsubaki Jutaku	1,2
	Kosha Heim Nakaikegami	1	Shinden Jutaku	1-3
	Tomin Heim Kugahara 5 chome	1	Higashikasai Daiichi Jutaku	1
	Tomin Heim Minamirokugou 2 chome	1,2	Horie Jutaku	1-8
	Kosha Heim Roka-koen	1-3	Kosha Heim Konan Shimoyugi 3 chome	1-5
	Kosha Heim Kugayama	D,E	Kosha Heim Minamiosawa 5 chome	1-11
	Kosha Heim Kyodo	1-4	Tomin Heim Kamiyugi	1-9
	Kosha Heim Mishuku Terrace	1	Tomin Heim Minamiosawanishi	1-4
	Kosha Heim Chitose-Karasuyama	5-8,11	Tomin Heim Minamiosawahigashi	1-4
	Tomin Heim Miyasaka 2 chome	1	Tamagawa Jutaku	I-1-I-15, Ro-1-Ro-15
	Okura Jutaku	18-23,27-30		

Work/Details	Residential Complex Name/Scheduled Building No.			
Fire Extinguisher Replacement The fire extinguishers in each residence will be replaced.	Morino Jutaku	1-11	Tomin Heim Ontacho	1
	Koganei Nukui Jutaku	1-4,6-9	Hirao Jutaku	1-41
	Koganei Honcho Jutaku	5-1-5-4, 6-1-6-6, 8-1-8-5		
Air conditioner repair JKK installed air conditioners in the residence will be replaced.	Tomin Heim Daiba Sanbangai	3	Center Machiya	1
	Tomin Heim Daiba Gobangai	4,7	Kosha Heim Kotakecho	3,4
	Tomin Tower Daiba Sanbangai	2		
Indoor Electrical Equipment Repairs Some electrical equipment in each residence will be repaired.	Etchujima Jutaku	27	Kurumenishi Jutaku	30-41
	Minamisuna 7 chome Jutaku	18		
Public Lighting Repairs The lights on the stairs, in the corridors and in other public areas will be replaced with LED lamps.	Kosha Tower Tsukuda	1	Senjuhigashicho Jutaku	1,2
	Kosha Heim Higashishinjuku	1	Kosha Heim Kitasenju	1
	Kosha Heim Shirahigehigashi	1	Ukita Daiichi Jutaku	1-3
	Kosha Heim Nishimagome	1	Kasumidai Daiichi, Daini Jutaku	1-23
	Kosha Heim Nakaikagami	1	Kosha Heim Musashioka	1
	Kosha Heim Kyodo	1-4	Kosha Heim Hino Osakaue	1,2
	Kosha Heim Roka-koen	4	Yamato Shibanaka Jutaku	1-1-1-23
	Kosha Heim Kamisaginomiya	1,2	Yamato Kamikitadai Jutaku	1-20
	Kosha Heim Suginami Wada	1	Tama New Town Atago No.1	1,2
	Kosha Heim Sakashita	A-H	Tama New Town Atago No.2	1
	Kosha Heim Kotakecho	1-4		
Outdoor Lighting Repairs The outdoor lights will be replaced with LED lamps.	Kosha Tower Tsukuda	—	Senjuhigashicho Jutaku	—
	Kosha Heim Higashishinjuku	—	Kosha Heim Kitasenju	—
	Kosha Heim Shirahigehigashi	—	Ukita Daiichi Jutaku	—
	Kosha Heim Nishimagome	—	Kasumidai Daiichi, Daini Jutaku	—
	Kosha Heim Nakaikagami	—	Kosha Heim Musashioka	—
	Kosha Heim Roka-koen	—	Kosha Heim Hino Osakaue	—
	Kosha Heim Kamisaginomiya	—	Yamato Shibanaka Jutaku	—
	Kosha Heim Suginami Wada	—	Yamato Kamikitadai Jutaku	—
	Kosha Heim Sakashita	—	Tama New Town Atago No.1	—
	Kosha Heim Kotakecho	—	Tama New Town Atago No.2	—
Parking Lot Lighting Repairs The lights in the parking lot will be replaced with LED lamps.	Kosha Heim Higashishinjuku	—	Kosha Heim Kitasenju	—
	Kosha Heim Shirahigehigashi	—	Ukita Daiichi Jutaku	—
	Kosha Heim Nishimagome	—	Kasumidai Daiichi, Daini Jutaku	—
	Kosha Heim Nakaikagami	—	Kosha Heim Musashioka	—
	Kosha Heim Roka-koen	—	Yamato Shibanaka Jutaku	—
	Kosha Heim Kamisaginomiya	—	Yamato Kamikitadai Jutaku	—
	Kosha Heim Suginami Wada	—	Tama New Town Atago No.1	—
	Kosha Heim Kotakecho	—	Tama New Town Atago No.2	—
Common Television Antenna Repairs The common television antenna will be repaired.	Umezono 3 chome Jutaku	1,2	Kosha Heim Kamikitadai Jutaku	1
Intercom repair Intercoms including a monitor screen will be replaced.	Tomin Tower Daiba Ichibangai	2	Tomin Heim Shiohama 2 chome No.2	1
	Kosha Heim Takadanobaba	1-3	Kosha Heim Konan Shimoyugi 3 chome	1-3
Elevator repair The elevator will be repaired.	Kosha Heim Midori 4 chome	1		
Automatic Fire Alarm Repairs The automatic fire alarms will be repaired.	Tomin Tower Daiba Ichibangai	2	Kosha Heim Konan Shimoyugi 3 chome	1-3
	Tomin Heim Shiohama 2 chome No.2	1		



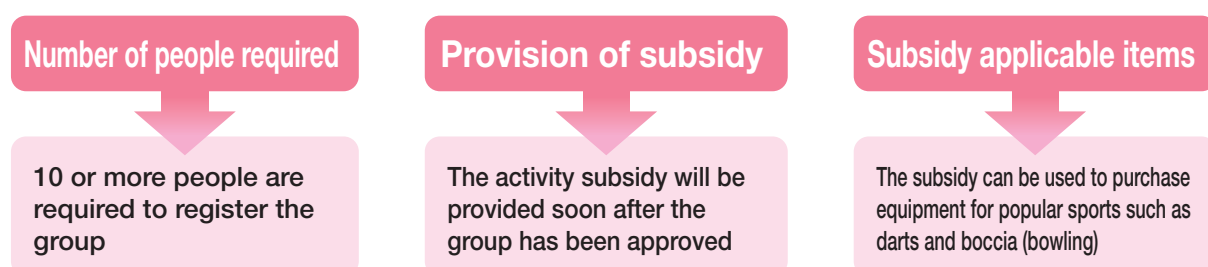
For People Who Wish to Start a New Local Community Activity Group

JKK provides support to people who wish to start a local community activity. The support system has changed to make it easier to use from this year. Be sure to consider registering on this occasion.

Benefits of registering with the Local Community Activities Support Program

- You can reserve a date to use the community salon two months in advance.
- You will receive a one-time subsidy to cover the purchase of equipment used during the activity. (Maximum of 30,000 yen)

Summary of the Local Community Activities Support Program



Requirements for registering a local community activities group

The group must be made up of residents from public housing and either approval condition ① or ② must apply.

Condition ①

- The group has established a foundation for their activity such as being subsidized by the government or other organization

or

Condition ②

*Groups to which all of the following items are applicable

- The group has 10 or more registered members
- The majority of registered group members are residents of the public housing
- A group representative and two or more officers have been appointed, of which at least one officer is a resident of the public housing

Required documents

Fill in all the required areas of the following documents and then submit them to the management office.

- Group Registration & Activities Support Application Form ★
- Operating Rules Confirmation Form ★
- Group Budget Form
- List of Group Members (listing the role and name of each officer)

★ JKK designated form



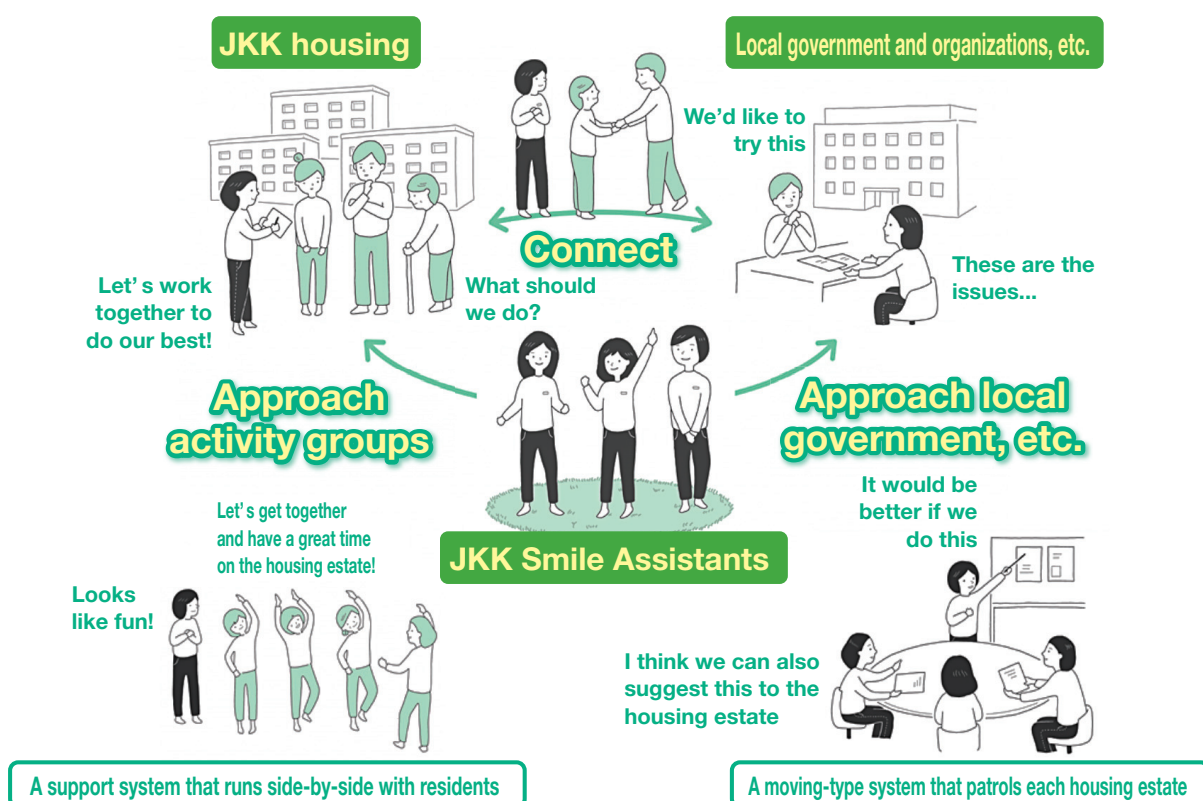
Inquiries

Please call the JKK Tokyo Customer Center using telephone number ① on page 12.

JKK Smile Assistants Initiatives

JKK Smile Assistants directly listen to opinions from residents concerning the community and welfare support, approach the local government and welfare organizations to connect the needs of both parties so that we can provide support to our residents and for local community activities.

Revitalizing housing estate communities through “JKK Smile Assistants”



<Examples of initiatives>

Example
1

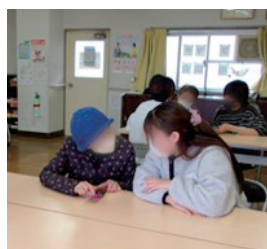
Collaborating with Itabashi-ku “10 muscle training exercises”



In cooperation with Itabashi-ku, we provide weight training activities for the elderly, utilizing the community salons (meeting rooms) in JKK housing.

Example
2

Collaborating with university students “Smartphone use consultation”



We have created an opportunity for students and elderly residents in JKK housing to interact and talk about any problems they may have when using smartphones.

Prepare the air conditioner before summer arrives!

In the coming season, proper use of air conditioning is essential to prevent heat stroke. So, let's check the air conditioner now. When you start to use an air conditioner after a long period of non-operation, problems such as musty or strange odors may occur.

In order to live comfortably during the hot summer period, performing a test run and cleaning the AC filter is recommended before the extremely hot weather arrives.

If problems are detected in the air conditioner installed by JKK after performing a test run, please contact us as soon as possible.



Example of test operation procedures

- 1 Insert the electrical plug into the electrical outlet. (If the unit has been plugged in for a long time, disconnect it and wipe off any dust)
- 2 Check the battery of the remote control unit, if the display is clearly shown.
- 3 Set the operation mode to "cool", and set the temperature at its lowest, and allow the unit to run for about 30 minutes.
- 4 The following may indicate a possible failure. For air conditioners which were already installed when you moved in, please contact JKK.

- Cold air does not come out.
- Water leaks from the main unit in the room. (Condensation on the surface of an indoor unit or from the outlet is not an abnormality)
- Water is not discharged from the drainpipe of outdoor unit, even after many hours of operation.
- Abnormal noise

* JKK does not handle cases where the air conditioner was purchased or installed privately, so please contact the store of purchase or the manufacturer.

*Procedures for a test operation may vary depending on the model. Please check the use manual for details.

*Residents are responsible for cleaning the AC filter and should read the "Instruction Manual" before doing so.

To people who are planning to purchase an air conditioner

You are responsible for any costs required to install the air conditioner. There is no need to apply to JKK when installing an air conditioner. However, it may not be possible to install the air conditioner due to such factors as the building structure. Also, when requesting an electronics retail store to install the air conditioner, the store may refuse to install the air conditioner if there is no dedicated power socket for the air conditioner. JKK can cover the cost and install a dedicated power socket for the air conditioner for rooms that do not have such a socket(*). Therefore, please contact telephone number (2) for the "JKK Tokyo Customer Center" listed on page 12. A JKK contracted electrician will visit the premises to conduct a survey on whether an air conditioner can be installed. In addition, if there is no space to install an outdoor unit for the air conditioner, it will not be possible to install the air conditioner.



Please see the JKK website for details.



*Limited to locations where air conditioners can be installed. You are responsible for any costs required to convert to a 200 V power socket. Please be aware that it is not possible to install 200 V air conditioners in some housing.

Use of residential fire extinguishers

- Your apartment includes a residential fire extinguisher.
- If you discover the outbreak of fire, use the residential fire extinguisher installed to extinguish it in the early stages. Extinguishing the fire in the early stages refers to the time from when the fire starts until the flames reach the ceiling. If you feel you are in danger, immediately evacuate to a safe location, call 119 and follow the directions of the fire department.
- Leave the residential fire extinguisher in its regular place and familiarize yourself with how to use it and also carry out management and inspections in alignment with the instruction manual attached to the fire extinguisher.
- If you notice anything wrong, call telephone number ② for the “JKK Tokyo Customer Center” listed on page 12.

Replacing fire extinguishers



JKK will replace home fire extinguishers about once every five years. Some rooms have not had their fire extinguishers replaced because the resident was not at home or similar reason (the expiration date of use is written on the fire extinguisher). It may not be possible to adequately extinguish the fire in the early stages if the fire extinguisher has passed its expiration date. Therefore, if your fire extinguisher has not been replaced,

➔ Contact telephone number ② for the “JKK Tokyo Customer Center” listed on page 12.

Use the convenient bank transfer to pay rent or other bills

Bank transfer procedures

① Fill out the form

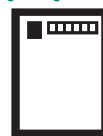


② Submit it to the bank



③ Receive notification

*Transfers are performed at the beginning of the month



④ Transfer begins

*Withdrawals are performed on the 7th of every month



*A bank transfer application form can be obtained from the management office and contact center. Contact the Customer Center if you wish to receive it by mail.

For participating institutions and application procedures, please call or visit our website.



Inquiries

Page 12 “JKK Tokyo Customer Center” telephone number ①

Website address

<https://www.to-kousya.or.jp/>

← Scan the QR code to open a page containing information about bank transfers.



Application and Notification Information

If the number of people in your family changes while living in public housing, please check the information on our website and then follow the required procedure.

When wishing to change the name of a person living together with you due to such as the death of the leaseholder or the leaseholder ceasing to reside in the housing because of some other unavoidable circumstances	➔	Application to Change Resident Name(s)
When wishing to live together with relatives other than those listed when taking up residence	➔	Application for persons to live together
When wishing to change the joint guarantor (including the guarantee system for housing rent)	➔	Application to Change Joint Guarantor
When there is a change in the registered information and emergency contact information for the leaseholder, the people living with you, or the joint guarantor	➔	Notification of Change of Registered Matters
When there is a change in the number of people residing with you due to birth, death or relocation, etc.	➔	Notification of an Increase/Decrease in Family Composition

*Each application and notification have specific requirements and conditions. Please check with the Customer Center in advance, and follow the procedures.

*When submitting a document, we need to check the identity of the applicant. Therefore, please bring an identification document when visiting the office.

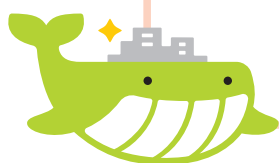
*Some attachments may need to be submitted along with application or notification document. In such case, please submit a document which does not include your personal identification number (my number). (*For your residence certificate, your personal number will not be shown, unless specifically requested.)

The following documents can be downloaded from the website.

- Notification of Change of Registered Matters
- Notification of an Increase/Decrease in Family Composition
- Application for Reissuance of Certificates and Contracts
- Application for Cohabitation
- Notification of Adult Guardianship System Use



▲Download form



Many questions received from residents in JKK housing are addressed in Q&A format on our website!

What is the procedure to apply for a change in the resident's name?

Can you issue me a certificate of the rent amount or a certificate of the lease contract?



▲FAQ

For inquiries, call the "JKK Tokyo Customer Center" telephone number ① on page 12.

Are you sure you
are using the
facilities safely?

Using the Mechanical Parking Facilities

At mechanical parking facilities which residents use every day, improper operation may result in a serious accident.

To prevent accidents in the parking lot, please pay attention to the following points and use the parking lot safely!

☐ Persons other than the driver should not enter the parking facility



Be sure to load and unload any cargo outside of the parking facility, as doing so may cause misoperation or malfunction.



Be sure all passengers get in or out of the car outside of the parking facility, as not doing so may cause a shut-in accident.



Be sure that passengers such as a child are not left in the car.

☐ Visually check and make sure there are no obstacles or people in or around the parking facility.



Do not let children play around the mechanical parking facilities at any time. Please be sure to operate the mechanical parking after confirming no one is inside or around the parking facility.



When entering or exiting, do not accelerate abruptly, but proceed slowly while checking the safety of others around you.

☐ Do not lock the button on the operation panel using a tool, etc.

Do not push the button on the operation panel with a tool, etc.

In many parking facilities, buttons on the control panel are designed to stop when you take your finger off the button for safety reasons. If you lock the button with a tool, etc., it cannot be quickly stopped, which may cause a severe accident.



Precautions

When operating the control panel, do not leave it unattended, and continue to check for safety. If you sense anything unusual or danger, stop operations immediately.
*Please pay attention so that children, etc. do not approach the equipment while in operation.



*Please do not leave personal items such as tires and car accessories in the parking area.

Using Public Corridors, Stairways and Balconies

1 Do not place anything in the public corridors or in the staircases

Placing baggage and bicycles, etc., in the public corridors or in the staircases not only obstructs normal traffic but will also hinder evacuation in the event of a disaster, etc.

2 Objects should not be placed in such a way that they block the opening and closing of fireproof doors

Placing objects in front of fireproof doors may prevent them from functioning and lead to the spread of fire, so this should be avoided at all costs. Clear away any objects if they have been placed in front of fireproof doors.

3 Do not place objects near the balcony partitions, etc.

Partitions between balconies and the evacuations hatches equipped with ladders have been installed to provide evacuation routes in the event of fire. Placing objects near to these will block the evacuation routes, so doing so should be avoided.

4 Make sure nothing drops over the balcony when hanging futons or laundry.

Hang all futons or laundry on the inner side of the balcony, and hold them firmly in place to prevent them from being blown away by the wind.

Also, never place items on or hang items over the balcony fence because there is a risk that these items may fall from the balcony.

5 Please refrain from smoking on the balcony

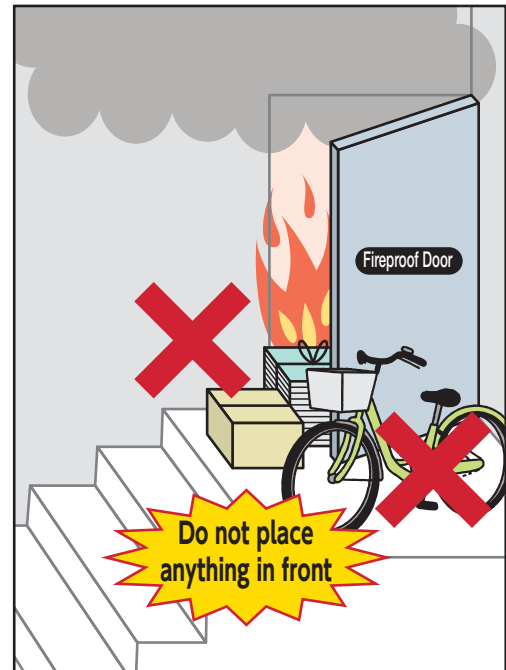
The smell and fumes while smoking on balconies, public corridors or in the staircases may inconvenience other residents and subject them to second-hand smoke.

Also, carelessness in extinguishing cigarettes may increase the chance of fire spreading to laundry or futons, and is extremely dangerous.

6 Please clean your balcony

All residents are responsible for the routine cleaning of their balcony. If the drain traps are blocked by mud, waste or bird droppings, this may cause water leaks on lower floors when it rains. Please clean the drain traps regularly.

Also, do not dispose of water on the balcony floor because the floor is not completely water-proof.



JKK東京の入居サポートについてご親族、ご友人等にご紹介ください

JKK東京では、①親族の近くでの生活＝「近居」をご希望するお客様に優先的に部屋の紹介をする登録制度、②ご結婚予定、パートナー関係になるおふたりは募集開始から7日間優先的にお申込みいただける制度がございます。

ご親族、ご友人の方にご紹介いただけると幸いです。

お互いに見守り、ふれあい、助け合える

近居で あんしん 登録制度



詳しくはホームページへ



近居であんしん登録制度とは？

育児に奮闘中の子世帯を手助けしたい。孫の成長を近くで見たい。介護のために両親の近くに引越したいなど…親族の近くでの生活＝「近居」をご希望するお客様に優先的に部屋の紹介をする登録制度です。

対象

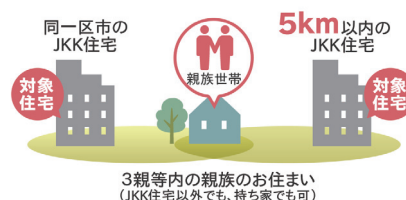
「親族条件」及び「世帯条件」の両方を満たすお客様

- 親族条件 … 希望する住宅の同一区市、またはおおむね半径5km以内に3親等内の親族世帯が居住していること
- 世帯条件 … ご登録世帯または親族世帯が「子育て世代」「高齢者世帯」「障がい者世帯」のいずれかに該当すること

対象住宅

親族世帯の住まいと同一区市
またはおおむね半径5km以内
にあるJKK住宅

※ただし、一部住宅を除く



結婚予定者 優先申込制度



詳しくはホームページへ



結婚予定者優先申込制度とは？

募集開始から7日間優先的にお申込みいただけます。

対象

「ご結婚予定のおふたり」または「パートナー関係になるおふたり」
ご入居する全員が40歳未満に限ります ※お申込み時

対象住宅

駅から徒歩10分程度の住宅のうち、公社が指定する住戸

[公社住宅募集センター] 営業時間 9:30～18:00 (日・祝日定休)

03-3409-2244 (代)



ひとと、くらしをあったかく。

JKK東京

Notification from JKK - Foreign language editions of “JoyLiV” can be viewed online

Notification from JKK - Foreign language editions of “JoyLiV” can be viewed on the website.

“JoyLiV” has been translated into four languages.

- English
- Chinese
- Korean
- Nepalese



You can view the publicity magazine JoyLiV English edition from the JKK website.

宣传册“JoyLiV”的中文版可在 JKK 官网查阅。

홍보지 “JoyLiV”의 한국어판을 JKK의 홈페이지에서 열람할 수가 있습니다.

सार्वजनिक सूचना पत्रिका “JoyLiV” को नेपाली भाषा संस्करणलाई JKKको वेबसाइटबाट हेर्न सकिन्छ।

“JKK Tokyo Customer Center” telephone number

★ Persons wishing to contact the local office, please use this telephone number.

Reception hours 9:00 a.m. - 6:00 p.m. (Closed Saturdays, Sundays, National Holidays, End of Year and New Year Holidays)

① Consultation regarding various procedures, payment of rent, living conditions

● Navi-Dial



0570-03-0031

● Residents who are unable to use Navi-Dial and residents using free cell phone call services and discount services

☎03-6279-2962



② Application/inquiry for repair

Emergency contact regarding urgent repairs and improvements for water leaks, etc., accidents, fire, and the safety of residents available **24-hours a day, 365-days a year**

● Navi-Dial



0570-03-0032

● Residents who are unable to use Navi-Dial and residents using free cell phone call services and discount services

☎03-6279-2963



Using Navi-Dial

For calls from a mobile phone, free dial or discount services by the phone company do not apply.

* **Phone lines are always very busy between 9:00 am and 10:00 am Monday mornings and the day after a holiday.** If the matter is not urgent, please avoid calling at these times.

Click here for frequently asked questions about procedures, etc.

