



Daily Life Plaza



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2023 (Reiwa 5) September



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About the Sending of “不足書類のお知らせ (Notice of Insufficient Documents)” for “収入報告書 (Income Reports)”

We are reviewing the 収入報告書 (income reports) submitted by residents of municipally-owned housing. If our review shows that you are missing any necessary documents, we will send you a 不足書類のお知らせ (notice of insufficient documents). Once you know what you still need to submit, please promptly send the missing documents.

Please note that failure to submit the missing documents will result in you being charged housing fees equivalent to the rent for similar apartments in the neighborhood (private rental housing in the neighborhood) starting from April 2024, so be sure to submit the documents.

About Households That Have Not Submitted Their “収入報告書 (Income Reports)”

The “収入報告書 (Income Report)” is an important document that will decide your municipally-owned housing fees from April 2024.

Failure to submit a “収入報告書 (Income Report)” will result in you being charged housing fees equivalent to the rent for similar apartments in the neighborhood (private rental housing in the neighborhood). If your household has not submitted the form yet, submit it along with the necessary documents.

Households Receiving General or Special Housing Fee Reductions

You do not need to submit a “収入報告書 (Income Report)” form (the forms have not been sent to you). However, the process of filing an application for housing fee reductions/exemptions will take the place of submitting a 収入報告書 (Income Report) form, so be sure to go through the process during the renewal period. Failure to do so will result in you being charged housing fees equivalent to the rent for similar apartments in the neighborhood (private rental housing in the neighborhood), starting the next fiscal year.

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The deadline (date of automatic withdrawal) to pay for September housing fees, etc., is October 2 (Mon.).

If you are using direct debit, please check the amount in your payee account before the date of the direct debit.



Household Measures during Typhoons Producing Heavy Rain and Strong Winds

Our customer support center receives many inquiries during disasters such as heavy rain and typhoons. Please refer to the information below about preparations you can take yourself.

■ Preparing for strong winds (preventing glass from breaking)

- Take inside anything that could be blown away by the wind.
- Lock the windows and close the curtains.
- Place shatterproof film or curing tape (in an X shape) on window glass.

For frosted glass, place tape on the outside and peel it off promptly when no longer necessary.



■ Indoor flooding countermeasures

- Keep balcony gutters clean.
- If rainwater is entering from the window frame or entrance door, create a wall of rags or towels along the rail of the window or door to stop it, and be sure to wipe up the water frequently.
- Move belongings and appliances that are near windows to a safer location. Unplug cords as well, to prevent short circuits or electric shocks.

■ Measures for rainwater seeping through the ceiling

- To keep the floor dry, place a newspaper, towel or other rag under the area where the rainwater is falling, and a bucket over that. This will keep the accumulated water from splashing around.

Note: Since waterproofing work cannot be done when it is raining, please use household items for emergency measures.



■ Measures for the hallways and other common areas

- Clean the drainage trenches to prevent them from becoming clogged with leaves and other debris.
- Rainy days are dangerous because the floors of the entryway, stairs and outer hallways can get wet and slippery. Please be careful when passing through.

■ Measures for elevators

- Elevators may malfunction if rain gets them wet, so close the elevator hall window when it rains.
- If the elevator stops, please contact the elevator maintenance company directly.

■ Measures if electricity or water is cut off

- During a power outage, see if your circuit breaker has tripped.
- During the suspension of water supply, make sure to keep the faucet closed.
- In any case check the state of other rooms as well and have your representative call JKK Tokyo Customer Support Center.

Information about preparing for disasters is posted on the JKK Tokyo website.
<https://www.to-kousya.or.jp/nyukyosha/saigai/taifu.html>



**A written challenge from
Teacher Panda!!**

What is the color of the poo of
the panda bear in the Ueno Zoo?



Clue



Watch Out for Heatstroke!

There is still a high risk of heatstroke even after September arrives, so please do not let your guard down. There is a risk of heatstroke on hot and humid days, as well as on days when the temperature suddenly spikes. Keep the following measures in mind and take preventive action.



(1) Regular hydration



(2) Use air conditioners



(3) Wear a hat or use a parasol when going outside

To Tokyo residents
(Message from the governor on how to prevent heatstroke,
August 4, 2023)

<https://tokyodouga.jp/w3yuzxdi4uu.html>



We are seeing dangerously hot weather every day. Whether day or night if the room temperature exceeds 28 degrees, use air conditioners effectively and take in plenty of water and salt to avoid heatstroke.



*Also visit “Tokyo Metropolitan Government heatstroke portal site.”
https://www.kankyo.metro.tokyo.lg.jp/climate/heat_island/heatstroke.html

It contains a wide range of information about how to prevent heatstroke, including basic know-how of how to prevent heatstroke, and shared cooling spots.



Prepare for Disasters!

After a disaster strikes, you may not be able to purchase daily necessities for several days. To prepare for such situations, you should keep a stockpile of daily necessities on hand.

“Daily stockpiling” requires no special preparations. Just keep extra quantities of things you use at home on a daily basis, and you will be able to live at home for the foreseeable future in the event of a disaster.

Tokyo Disaster Prevention Information website
<https://www.bousai.metro.tokyo.lg.jp/index.html>



Tokyo stockpile navigation



Buy a little more food and daily necessities, and consume them as you normally would

(1) Buy extra



(2) Eat/use



Essential items to be prepared and minimum necessary amount



(3) Restock as you use the items

(4) Eat and use the oldest items first



Items especially necessary during a disaster

- Portable gas cylinder stoves
- Flashlights
- Disposable toilets
- Rechargeable battery-powered radio, etc



For females
Sanitary products, etc.

For infants and the elderly
Diapers, medicine, etc.



Building Monitors Will Visit Your Apartment Complex on Request

● Regular visits to the elderly and disabled

If you are unable to come to the consultation center in person, you can request a building monitor to visit you once every two months to help with various applications and consultations. Please feel free to consult with us if any of the following applies

Target Households

- (1) Households where the only members are 65 years old and above
- (2) Households where the only members are disabled
- (3) Households where the only members are 65 years old and above, as well as disabled

Applying for Periodic Visits/Consultations

If you would like to request new periodic visits/consultations, contact the JKK Tokyo Customer Support Center (phone number ① on page 6.)

Building monitors also visit households with members that have recently turned 65, 70 or 75 years old, as well as households with only people 80 years of age and above, to conduct periodic visit preference surveys.

We will publish information about the periodic visit preference survey in the October issue.

Building monitors are JKK Tokyo Consultation Center staff members. They will always bring ID when visiting residents.



Support Provided during Periodic Visits

- (1) Provide consultation and act as intermediaries with regards to applications, income reports, repairs, etc.
- (2) Introduce residents to the relevant organizations related to welfare

* Building monitors do not perform tasks such as handling money or serving as proxies for obtaining Certificates of Residence.

● Housing Complex Management, such as Exterior Maintenance of Common Areas

In addition to visiting the elderly and handicapped as stated above, building monitors regularly patrol housing complexes and inspect things like the outer walls of buildings and park equipment to maintain housing complex safety.

Building monitors also maintain the living environment pleasant by providing correctional guidance to anyone inconveniencing others such as by unpermitted parking.

Main Inspection Targets

- Cracks and/or chipping in the building's outer wall
- Damage to playground equipment and potential risks in surrounding areas
- Sunken areas of roads/sidewalks, damage to fences, etc



Applications for Replacement of Broken Bathtubs and Bath Heaters You Installed Yourself for FY2023 Are Now Closed

We are no longer accepting applications for the current fiscal year for replacement of broken bathtubs and bath heaters installed at your expense.

Information about applications for the next fiscal year and beyond will be announced at a later date.

P2 answers



The poo of the panda bear in the Ueno Zoo is **green** because they eat a lot of bamboo!

Beware of Household Noise

~ Comfortable Living Starts with Individual Consideration ~

The floors and walls of your room are shared with adjacent rooms. Therefore, noise from your household is easily transmitted through concrete walls, drains and windows.

○ Noise from televisions, audio equipment, games or instruments

If you are watching TV, using audio equipment, playing games or playing instruments, please adjust the volume based on the time of day.

In particular, please keep the volume down and avoid playing instruments in the early morning and late at night.



○ Sounds of opening and closing doors

Please open and close doors quietly and slowly. Please also consider using products to reduce the amount of noise you generate—such as cushioning tape for doors—which are available at home improvement stores and the like.



○ Sounds of children jumping and running around

Please be aware that the vibrations of jumping and running will reach the surrounding rooms.

○ Talking loudly in places such as hallways, staircases and gardens near the building

Please be aware that your voice will echo in corridors and staircases, so keep your volume down.



○ Sound of beating a futon

Please be aware that when you beat a futon on the balcony the sound will reach the surrounding rooms. Cotton dust produced when beating a futon will spread, which can be a nuisance to neighbors.

○ Sounds of vacuum cleaners and washing machines early in the morning and late at night

Please be considerate of your neighbors when you use a vacuum cleaner or washing machine early in the morning or late at night, since these appliances generate sound and vibrations.

Do not put anything on the balcony handrail

Do not put anything on the balcony to prevent falls.

If anything falls from the balcony, it could cause a serious accident, hitting people and injuring them severely.

Paying a little bit of attention can prevent accidents. Your support is appreciated.



Contact information in case of leaks, suspension of water supply, etc.

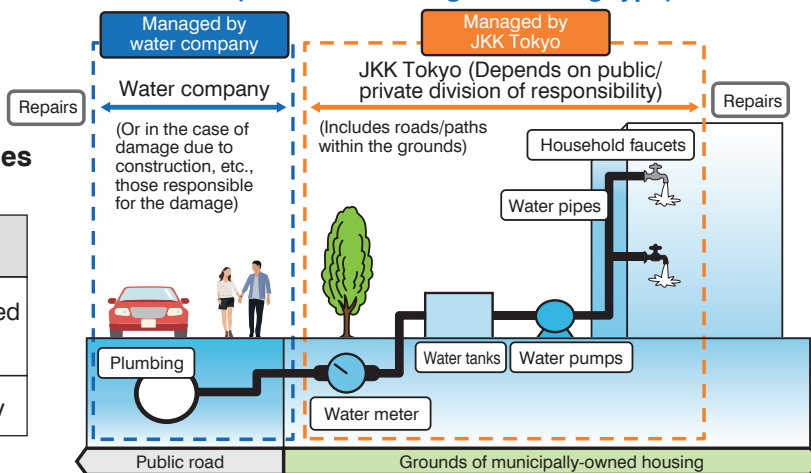
Contact the JKK Tokyo Customer Support Center if you experience leaks, suspension of water supply, etc. on the premises.

After investigating what caused the leaks and suspension of water supply, repairs are paid for either by water companies, or by the Tokyo Metropolitan Government and by residents according to the public/private fee payment categories for municipally-owned housing etc.

<Sample Water Supply System> (Differs according to housing type)

[Management category of water pipes and waterworks facilities]

Location	Management category
Grounds of municipally-owned housing (except water meters)	Municipally-owned housing etc.
Water meter	Water company



Contact information in case of leaks, suspension of water supply, etc.

Contact telephone number ② of the JKK Customer Center listed below.

Contact the JKK Tokyo Customer Support Center with any questions/comments!

Hours: 9:00 a.m. to 6:00 p.m. (excluding weekends, holidays, and the year-end / New Year's holiday)

- ① For questions about fee reduction procedures, housing fee payments, and/or day-to-day living**

Certain applications can be now accepted online! Scan this code for more detail.



Call the Navigation Dial at

☎0570-03-0071

For those who are unable to call the Navigation Dial number, and/or are using free minutes, discount services, etc., on their cell phones

☎03-6279-2652



- ② For application or consultation regarding repairs**
For emergency repairs (leaks, etc.), accidents and/or fires, suspension of water supply, emergencies that threaten resident safety, etc. Open 24/7, 365 days a year.

Call the Navigation Dial at

☎0570-03-0072

For those who are unable to call the Navigation Dial number, and/or are using free minutes, discount services, etc., on their cell phones

☎03-6279-2653



What is Navi-dial?

When using a landline, you can make calls at the local rate (excluding public phones).

When using a cellphone, toll-free minutes, or discount services of your phone company do not apply.

- The lines may be congested from 9:00 a.m. to 10:00 a.m. on Mondays and the next morning of holidays.

We ask that you avoid this timeframe if you are calling for a non-emergency matter.

- You can greatly reduce the amount of time it takes for us to handle your call by telling us your “名義人番号 (Lessee Number).”

Housing Policy Headquarters, Tokyo Metropolitan Government website

Housing Policy Headquarters, Tokyo Metropolitan Government



JKK Tokyo website “For residents of municipally-owned housing, etc.”

Municipally-Owned Housing Residents



Foreign-language versions of Daily Life Plaza are available on the JKK Tokyo website. Foreign-language versions



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SAVE THE GREEN EARTH!