

List of Planned Repairs Scheduled for Public Rental Housing in FY 2023

Following is notification concerning
planned repairs for FY 2023.
When the actual repair work is carried out,
information will be provided to residents in advance.

Request for cooperation

When carrying out planned repairs, it may become necessary to enter and perform work in the private space of your residence.

We understand that this will inconvenience you during the work period, and we ask for your cooperation.

Please understand that planned work may be canceled in some cases depending on circumstances.

Depending on the conditions of deterioration and other factors, work may also be performed at locations not present in the list.

* Cases where a building number is not listed are cases where work is planned on outdoor facilities and similar locations.

Contents

- ◆ List of Planned Repairs Scheduled for Public Rental Housing in FY2023 1 - 3
- ◆ Notice of Building Renovation Projects 4
- ◆ Prevent Frailty! 5
- ◆ Introduction of Disaster Preparedness Community Activities ... 6
- ◆ We Support Disaster Preparedness Community Activities 7
- ◆ Getting Your Air Conditioner Ready for Summer! 8
- ◆ Electrical Outlet for Air Conditioner Installation 8
- ◆ Use of Residential Fire Extinguishers 9
- ◆ Precautions for Using Elevators 9
- ◆ Introduction of JKK Tokyo Housing Support 10
- ◆ Information About Automated Bank Transfers 12
- ◆ JKK Tokyo Customer Center Telephone Numbers 12

Work / Details	Residence name / Building number			
Rooftop Waterproofing Repairs and improvements will be made to the waterproofing layers on roofs.	Tomin Heim Nakanochō	1	Shingashi 1 chome Jutaku	4
	Tomin Heim Minamirokugo 2 chome	1,2	Tomin Heim Nishigotanda 4 chome	1,2
	Tomin Heim Kugahara 5 chome	1	Kosha Heim Chihaya	1
External Wall Painting The iron and steel components on doors, pipes and bicycle parking areas, etc., will be painted to prevent corrosion.	Tomin Heim Minamirokugo 2 chome	1,2	Kosha Heim Yashiokita	7
	Tomin Heim Kugahara 5 chome	1	Kosha Heim Yashionishi	16,17
	Shingashi 1 chome Jutaku	4	Kosha Heim Yashiominami	47
Window Frame Repairs Window sashes will be replaced.	Ukita Daiichi Jutaku	1-3	Shingashi 1 chome Jutaku	4
	Ukita Daini Jutaku	1-5	Kosha Heim Yashiokita	7
	Haruecho Tsubaki Jutaku	1,2	Kosha Heim Yashionishi	16,17
	Tomin Heim Minamirokugo 2 chome	1,2	Kosha Heim Yashiominami	47
	Tomin Heim Kugahara 5 chome	1		
Window Frame Repairs Window sashes will be replaced.	Shingashi 1 chome Jutaku	4		
Road Repairs Repairs will be made to the roads and gutters, etc., within the estate.	Kosha Heim Minamikasai 5 chome	-		
Grounds Maintenance Maintenance will be carried out on the grounds within the estates.	Kosha Heim Minamikasai 5 chome	-		
Park Amusement Equipment Repairs Parks located within the estate will be maintained.	Kosha Heim Minamikasai 5 chome	-		

Work / Details	Residence name / Building number			
Large Tree Trimming Large trees will be trimmed.	Tatsumi Akebono Jutaku	-	Tomin Heim Yarimizu	-
	Zoshiki Jutaku	-	Machidakiso Jutaku	-
	Kosha Heim Mukaihara	-	Shinkoji Jutaku	-
	Tama New Town Matsugaya No.2	-	Kumegawaekihigashi Jutaku	-
	Kosha Heim Minamiosawa	-	Tanashi Minamishiba Jutaku	-
	Kumagawa Jutaku	-	Kosha Heim Tamagawa Josui No.2	-
	Fussa Kamidaira Jutaku	-	Umezono 3 chome Jutaku	-
	Yamato Shibanaka Jutaku	-	Kosha Heim Umezono 2 chome	-
	Yamato Kamikitadai Jutaku	-	Kurume Shimosato Jutaku	-
Kosha Heim Tamagawa Josui	-	Shimosato Daini Jutaku	-	
Water Supply Pump Repairs Water supply pumps will be replaced or repaired.	Minamisuna Jutaku	-	Morino Jutaku	-
	Kosha Heim Misonocho	-		
Interior Water Supply Pipe (Inside Water Meter) Repairs Interior water supply pipes (inside water meter) will be repaired.	Machidakiso Jutaku	Ho-1 - Ho-25		
Outdoor Water Supply Pipe Repairs Outdoor water supply pipes will be repaired.	Machidakiso Jutaku	Ho-1 - Ho-25		
Indoor Water Supply Pipe Repairs Indoor water supply pipes will be repaired.	Machidakiso Jutaku	Ho-1 - Ho-25		
Indoor Wastewater Pipe Repairs The wastewater pipes inside the residences will be repaired.	Kosha Heim Tamagawa Josui	1,2,4	Kosha Heim Yashionishi	17
	Kosha Heim Yashiokita	7		
Direct Connection Booster Pump Installation Booster pumps for water supply will be installed without going through the existing water receiving tank.	Machidakiso Jutaku	Ho-1 - Ho-25		
Direct Connection Booster Pump Repairs Booster pumps will be repaired.	Shinden Jutaku	1-3		
Ventilation Equipment Repairs The ventilation equipment in each residence will be repaired.	Minamisuna Jutaku	5,7		
Water Heater Replacement The water heaters in each residence will be replaced.	Kosha Heim Kamikitadai	1		
Fire Extinguisher Replacement The fire extinguishers in each residence will be replaced.	ASTA	1	Tomin Heim Hasune 2 chome	1
	Kosha Heim Kameido 7 chome	1	Karasuyama Matsuba-dori Jutaku	1-10
	Kosha Heim Tamagawa Josui	1,2,4	Kasumidai Daiichi Jutaku	1-12
	Kosha Heim Tamagawa Josui No.2	21,22	Kasumidai Daini Jutaku	13-23
	Kosha Heim Mukaihara Garden Court	A,B	Kurumeekihigashi Jutaku	1-15
	Kosha Heim Kamikitadai	1	Kurumenishi Jutaku	1-41
	Kosha Heim Suginami Wada	1	Sakaigawa Jutaku	1-50
	Kosha Heim Taishido	1	Okinocho Jutaku	B-1 - B-9, C-1 - C-11

Work / Details	Residence name / Building number			
Fire Extinguisher Replacement The fire extinguishers in each residence will be replaced.	Kosha Heim Higashimurayama Sakaecho	1	Matsugaya Daini Jutaku	1-7
	Kosha Heim Umezono 2 chome	1	Kamishakujii Jutaku	1-8
	Kosha Heim Kitasenju	1	Soshigaya Jutaku	1-37
	Tomin Heim Ichinoe	1	Yamato Kamikitadai Jutaku	1-20
	Tomin Heim Katsurazaka	1	Machidakiso Jutaku	I-1 - I-29, Ha-1 - Ha-28, Ni-1 - Ni-3, Ho-1 - Ho-25
	Tomin Heim Funado 2 chome	1	Tanashi Nishihara Jutaku	B1 - B5, C1, C3, C5, F1 - F4
	Tomin Heim Koganeinakamachi	1	Toshimacho Jutaku	1
	Tomin Heim Nakanocho	1	Honmachida Jutaku	I-1 - I-13, Ro-1 - Ro-12
	Tomin Heim Minamishinozakimachi 5 chome Apartment No.2	40,41	Kiso Jutakue	1 - 13, Ro-1 - Ro-10
Tomin Heim Tachikawa Izumicho	1			
Interior Electrical Equipment Repairs Some electrical equipment inside the residences will be repaired.	Kurumenishi Jutaku	19-29		
Public Lighting Repairs The lights on the stairs, in the corridors and in other public areas will be replaced with LED lamps.	Kosha Heim Komatsugawa 1 chome	1,2	Sakaigawa Jutaku	1-50
	Kosha Heim Rinkaicho 2 chome	7-9	Kurumenishi Jutaku	1-41
	Kosha Heim Minamisunaekimae	1	Kosha Heim Oimachi	1
	Kosha Heim Taishido	1	Kosha Heim Chihaya	1
	Kosha Heim Tamagawa	1	Kosha Heim Komagome	1,2
	Kosha Heim Fujimidai	1	Horifune Jutaku	1,2
Outdoor Lighting Repairs The outdoor lights will be replaced with LED lamps.	Kosha Heim Komatsugawa 1 chome	-	Kurumenishi Jutaku	-
	Kosha Heim Rinkaicho 2 chome	-	Kosha Heim Oimachi	-
	Kosha Heim Minamisunaekimae	-	Kosha Heim Chihaya	-
	Kosha Heim Taishido	-	Kosha Heim Komagome	-
	Kosha Heim Tamagawa	-	Horifune Jutaku	-
	Sakaigawa Jutaku	-		
Parking Lot Lighting Repairs The lights in the parking lot will be replaced with LED lamps.	Kosha Heim Minamisunaekimae	-	Kurumenishi Jutaku	-
	Kosha Heim Taishido	-	Kosha Heim Oimachi	-
	Kosha Heim Tamagawa	-	Kosha Heim Chihaya	-
	Kosha Heim Fujimidai	-	Kosha Heim Komagome	-
	Sakaigawa Jutaku	-	Horifune Jutaku	-
Common Television Antenna Repairs The common television antenna will be repaired.	Tomin Heim Ontacho	1		
High Voltage Substation Facility Repairs The high voltage substation facility will be repaired.	Kosha Tower Komatsugawa	-		
Intercom Repairs Intercoms which includes a monitor screen will be repaired.	Tomin Heim Furuishiba 1 chome	1	Tomin Heim Minamioi 5 chome	1
Elevator Repairs The elevators will be repaired.	Kosha Tower Tsukuda	1		
Automatic Fire Alarm Repairs The automatic fire alarms will be repaired.	Tomin Heim Minamioi 5 chome	1	Tomin Tower Ukima 3 chome	1

Notice of Building Renovation Projects

JKK is carrying out reorganization and rearrangement focused on renovation of buildings that have grown old and reached the time when renovation is necessary.

The building selected for the fiscal year 2023 renovation project is the following.

1. FY2023 renovation project building

Building name	Location
Kamishakujji Jutaku	Nerima-ku

◇ Renovation project buildings

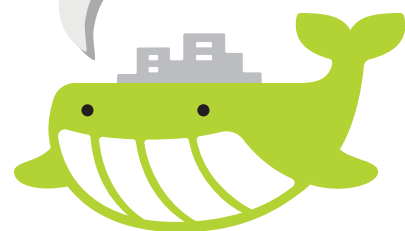
These are housing units selected for renovation where the residents will receive an explanation of the specific renovation plan and where relocation procedures will be started.

The following actions are taken when conducting a renovation project.

- ① Around 1 year before starting renovations, an explanation meeting is held to explain the specific renovation plan, relocation procedures, and other matters. In addition, a local office will be opened for individual consultations as residents cooperate with the renovation project. (*)
- ② For residents affected by the renovation, JKK will arrange housing for residents to move to and will provide assistance with the moving costs. Residents who return to the building after renovations are completed will receive reduced rent or other benefits. (*)

*: Residents who have concluded fixed-term rental contracts are not eligible to participate in the renovation project explanation meeting, housing arrangements, or other benefits.

We ask for everyone's continued understanding and cooperation.



Prevent Frailty

How does sarcopenia, a type of muscle loss, negatively affect your daily life?

Prevent sarcopenia with exercise, good nutrition, and social participation!

**Frailty is a state of deterioration of the body and mind, where ties to society are weakened
Preventing frailty can extend the years that you remain healthy.**

Tomoki Tanaka, Institute of Gerontology, University of Tokyo

We all age and experience changes in physical composition and deterioration in physical functions that come with aging. Sarcopenia, or muscle loss or reduced muscle strength associated with aging, is one of the major factors of frailty. It is known to have a negative effect on your daily life. The symptoms that you may experience include fatigue, changes in appearance, and diminished self-confidence in living.

To prevent sarcopenia, it is important to increase your muscle mass and improve your physical functions from a younger age so that physical strength can be maintained into older age. While everyday exercise and good nutrition is key to achieve the above, the positive effects cannot be sustained without continuous effort.

It is important to start from effortless exercises, such as walking and doing radio gymnastic exercises (“Radio Taiso”), for strengthening your muscles and improving functionality. A small increase in the amount of living activities in daily life can also make a difference.

The same goes for meals. It often takes work to prepare and eat meat or fish dishes for your meals. In that case, start from mindfully taking in dishes that use eggs, milk, soybeans, or other protein-rich ingredients.

What is essential for preventing sarcopenia is to actively get involved with the world outside of yourself, which also works for tackling frailty in general. It can be anything—taking care of your grandchildren or going shopping. Let’s start with something approachable!



Introduction of Disaster Preparedness Community Activities

Kosha Heim Sakashita

Disaster Preparedness Committee was formed!



JKK has been receiving many inquiries for consultations regarding starting disaster preparedness community activities due to the recent heightened awareness for disaster preparedness.

We interviewed the officers of the Kosha Heim Sakashita Disaster Preparedness

Committee, which started disaster preparedness activities anew last September, to hear about how they got to start up the Disaster Preparedness Committee and their future efforts.

Tell us about Kosha Heim Sakashita's Disaster Preparedness Committee

Kosha Heim Sakashita consists of eight apartment buildings, from Building A to H, and is home to a total of 430 households. Many families have children and/or elderly people. A diverse range of generations live here.

However, due to the lack of a community association or opportunities for residents to gather, many residents didn't know each other even when they lived in the same apartment building.

In light of this situation, we wanted to not only revitalize the community through disaster preparedness activities, which all generations have great interest in, but also build a relationship that allows residents to mutually help each other in times of need. Thus we formed the Disaster Preparedness Committee.



Officers of the Disaster Preparedness Committee (From the left) Vice Chairperson Tanaka, Vice Chairperson Kobayashi, and Chairperson Obana

Tell us about your future activities

Currently, we just got the equipment and tools for disaster prevention and relief, using JKK's subsidy program, "Disaster Preparedness Community Activities Support." We will be showcasing what we have to the residents soon and hold drills by actually using these equipment and tools. Disasters can happen during the night, so in the future, we would like to do training for setting up nighttime shelters with the cooperation of the residents.



We want to work on active promotion of the Committee's efforts to new and existing residents, so that they will be interested in our activities.

For more information on the support provided for the Disaster Preparedness Community Activities, please see the next page (page 7).

The Committee has a selection of disaster relief equipment and tools, from power generators and floodlights to wheelchairs and blankets, in anticipation that various people will need them at times of disaster.





We Support Disaster Preparedness Community Activities



JKK supports voluntary disaster management organizations for JKK housing that meet certain conditions by way of providing disaster relief equipment and tools.

We welcome applications from organizations that have yet to receive our support.

We also continue to support startups of voluntary disaster management organizations for housing that do not have such organizations. Inquiries are welcome.

Details of support

1 Support for starting up a voluntary disaster management organization

- JKK supports residences that do not have voluntary disaster management organizations by providing consultations and information for starting up such organizations.

2 Provision of disaster management sets

- JKK provides disaster management sets according to the number of housing units in the residence.

3 Subsidies for the costs of purchasing disaster relief equipment and tools

- JKK offers subsidies for the costs of purchasing disaster relief equipment and tools, including helmets and first-aid kits.

4 Subsidies for the costs of introducing AEDs and lifesaving training

- JKK provides subsidies for the costs of purchasing, leasing, or renting AEDs.
* AED: Automated external defibrillator
- JKK provides subsidies for the costs of general and advanced lifesaving training programs.

5 Provision of storage for disaster relief equipment and tools

- * Organizations that have already received the subsidies listed in 2 through 4 above are not eligible for these subsidies.



Eligibility of voluntary disaster management organizations

1 Organization comprised of over half of the total households in the residence and conducts voluntary disaster management activities upon registering with the local government and/or a public agency related to disaster management

2 Organization that JKK otherwise recognizes as being an organization equivalent to the above

Support is provided conditionally. For more information, call the telephone number in ① listed under “JJK Tokyo Customer Center Telephone Numbers” on page 12.



Getting Your Air Conditioner Ready for Summer!

Using your air conditioner correctly will be essential to prevent heat stroke in the coming summer heat. For this reason, you should test your air conditioner now. When you use your air conditioner for the first time in a long while, a malfunction may prevent it from operating, or there may be problems such as dust or an abnormal odor.

In order to live comfortably on hot summer days, it is recommended that you test and clean your air conditioner before the real heat arrives.

If the test shows that there is a problem with an air conditioner installed by JKK, please contact us as soon as possible.

Example of test operation

- 1 Plug the power plug into the outlet. (If it was left plugged in for a long time, first unplug it and wipe off any dust.)
- 2 Check that the remote controller batteries are not dead and that the LCD displays correctly.
- 3 Change the operating mode to "Cool" and set the temperature to the lowest temperature. Then operate the air conditioner for around 30 minutes.
- 4 The following phenomena may mean there is a malfunction. If the air conditioner was already installed when you moved in, please contact JKK.

- No cool air comes out.
- There is water leaking from the unit. (However condensation on the surface of the indoor unit or at the air outlet is normal.)
- No water comes out of the outdoor unit drain tube even when the air conditioner is operated for an extended period.
- There is abnormal noise.

* JKK cannot repair air conditioners which were purchased or installed by the residents. Please contact the shop where the air conditioner was purchased or the manufacturer.

* The test operation procedures are different depending on the model. For details, please check the instruction manual.

* For cleaning of the air conditioner, the resident should check the instruction manual and perform cleaning him/herself.



Information for Residents Planning to Buy an Air Conditioner

Residents are responsible for the expenses required to install an air conditioner. Although it is not necessary to submit an application to JKK in order to install an air conditioner, there are cases when the building structure does not permit an air conditioner to be installed.

When requesting air conditioner installation by a home appliance shop, the shop may refuse installation if there is no special electrical outlet for an air conditioner.

In a room where there is no special electrical outlet for an air conditioner, JKK may pay to install such an outlet (*). Please contact us at JKK Tokyo Customer Center telephone number ② on page 12. A contractor for JKK will visit to investigate, including determining whether or not an air conditioner can be installed.

An air conditioner cannot be installed if there is not sufficient space for installing the outdoor unit or other equipment.

For details, see the JKK homepage. →



* Available only when there is sufficient space to install an air conditioner. Expenses for conversion to 200V power are the responsibility of the resident. Please be aware that there are some housing units where 200V air conditioners cannot be installed.

Use of Residential Fire Extinguishers

- Your apartment includes a residential fire extinguisher.
- In the event of a fire, use the residential fire extinguisher installed to extinguish the fire in the early stages. However if the fire gets out of control and starts to spread, evacuate and do not take risks. Be sure to call 119 and follow the instructions of the Fire Department.
- Always leave the residential fire extinguisher in its regular place and carry out management and inspections as indicated in the instruction manual provided with the fire extinguisher.
- If you notice anything wrong with the fire extinguisher, please contact us at JKK Tokyo Customer Center telephone number ② on page 12.



Request from JKK

Residential fire extinguishers are replaced by JKK around every 5 years. In apartments where the fire extinguisher could not be replaced because the resident was absent or for other reason, there is the risk that the fire extinguisher may become unusable for early stage firefighting due to deterioration or other reason. If your fire extinguisher was not replaced, please contact us at JKK Tokyo Customer Center telephone number ② on page 12. →

Precautions for Using Elevators To Residents Living in Housing with Elevators

Follow the rules below when using elevators.

(If not, accidents or malfunctions may occur, including being trapped inside an elevator or getting your hand or fingers caught between the doors.)

- ◆ Do not touch or lean against the doors.
Do not knock anything against or intentionally get anything stuck between the doors.
* Long, rope-like objects such as jump ropes, scarfs, or draw strings on bags may get caught between the doors, and the elevator may start moving with the object still caught between the doors, which can result in a serious accident.
- ◆ Get in and out of the elevator after the doors have opened completely. Bumping against the doors while they are in motion can result in accidents or malfunctions.
* Be extra careful when using an elevator with a baby carriage or trolley.
- ◆ Ensure adult supervision when children are using elevators.
- ◆ Do not jump or otherwise act violently inside an elevator.
- ◆ Handle the pushbuttons with care.
- ◆ Be careful not to drop any small objects into the grooves of the doorsill.



Introduction of JKK Tokyo Housing Support

JKK offers housing support to a variety of households to make moving into an apartment easier through support programs **such as rent, a priority system, and easing of the investigation standards.**

Rent discount system

* The qualifications for the rent discount system only apply to new residents to JKK housing.

* This system is not available to those who are currently living in a JKK housing and planning to move to another JKK housing.



[Step 35 discount]

Households where the person signing the rental contract is 35 years old or younger on the day of the application receive a **20% discount** on monthly rent at some vacant city units for 3 years after moving in.

* Cohabiting relatives are limited to spouses (no age restriction) and relatives (within three degrees of kinship) who are 35 years old or younger.



[Pair support]

Married couples where either the applicant or his/her spouse is age 40 or younger. These households receive a **20% discount** on monthly rent at some vacant city units for 3 years after moving in.



[Child-raising discount]

Single-parent households receive a **20% discount** on monthly rent in some vacant city units either for 3 years or until the last day of the year when the child turns 18.



[Student discount]

Students receive a **20% discount** on monthly rent in some vacant city units until the last day of the scheduled year/month of graduation from university or other equivalent higher education institution in principle.



[Nearby living support discount]

Households wishing to live in the same city or within a 5 km distance of a relative who is within three degrees of kinship are eligible for a **20% discount** on monthly rent for 3 years after moving into some vacant city units.

* The resident household or relative's household must be classified as a "child-raising household", "household with elderly resident", or "household with disabled resident".

Priority application system when soliciting applications for first-come, first-serve vacant housing units



[Priority application system for child-raising households and elderly residents]

At housing units designated by JKK and met respective requirements of child-raising households and elderly residents, this system allows priority applications for **7 days** before the start of public applications.

* Housing units composed of 2 or more rooms will be provided for the priority applications for child-raising households.

* Housing units on the first or second floor without elevators will be provided for the priority applications for elderly residents.



[Priority application system for engaged couples]

At housing units designated by JKK and met requirements of engaged couples or common law partners, this system allows priority applications for **7 days** before the start of public applications.

* Housing units designated by JKK that are within a 10-minute walking distance from a station will be provided for the priority applications for engaged couples or common law partners.



[Senior residence-change support]

For households which include a resident who is 60 years old or older, when the residents want to sell their owned home and move into JKK housing, this system allows priority **14-day** reservation of the desired residence from among the vacant residences available for first-come, first-served public applications.

Other support systems

[Housing support for single-parent households]

If the monthly income of the applicant does not satisfy the monthly income standard, then it is possible to use the total including all child rearing allowances for the income investigation.

In addition, if the monthly income of the applicant does not satisfy the monthly income standard, then it is possible to use combined income, exceptions to the monthly income standards, and other support.

[Rental system for students]

Persons aged 18 years or older who are enrolled in university or other equivalent higher education institution may use JKK housing if they satisfy certain conditions.

[JKK Housing Registration Center]

Business hours: 9:30 – 18:00

(closed Sundays and holidays)

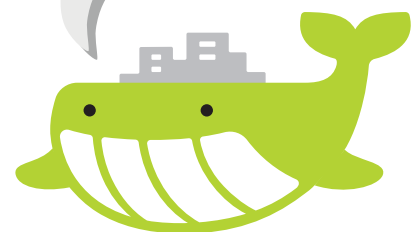
03-3409-2244 (main desk)

[Nearby living registration system for peace of mind]

This is a system of preferential housing introduction for customers who want to live close to their families (nearby living).

* The nearby living area is within the same ward or city, or within a radius of approximately 5 km.

For system details and eligible housing units, please see the homepage.




[Landlord]

ひとと、くらしをあったかく。



JKK東京

Use convenient bank transfers for payment of rent and other expenses.

Bank transfer procedure	1 Complete the form. 	2 Submit it to the bank. 	3 Notification arrives. <small>*Beginning of the month when transfers start</small> 	4 Bank transfers start. <small>*Withdrawal for each month occurs on the 7th of that month.</small> 
--------------------------------	--	--	---	---

* The bank transfer request form is available at the management office and area offices. If you wish to have one mailed to you, please contact the Customer Center.

For the financial institutions where this service is available and the required procedures, please call or check the homepage

	Contact JKK Tokyo Customer Center telephone number ① below.	
	HP address https://www.to-kousya.or.jp/ ← Read the QR code to view [How to pay rent].	

JKK Tokyo Customer Center Telephone Numbers

★ Persons wishing to contact an area office should also use this telephone number.

Reception hours 9:00 AM – 6:00 PM (Closed on Saturdays, Sundays, national holidays and during the year-end and New Year holidays)

① Consultations regarding procedures, payment of rent, or living conditions ●Navi Dial  0570-03-0031 ● For persons unable use Navi Dial (0570 service), and persons using a mobile phone free-call or discount service: ☎03-6279-2962 	② Requests or inquiries regarding repairs Emergency calls regarding water leakage and other emergency repairs, accidents, fires, or the safety of residents may be made 24 hours a day, 365 days a year ●Navi Dial  0570-03-0032 ● For persons unable use Navi Dial (0570 service), and persons using a mobile phone free-call or discount service: ☎03-6279-2963 
---	---

Navi Dial → Calls to Navi Dial (0570 service) from a landline phone will be charged the local call rate (excluding public phones and PHS). When calling Navi Dial (0570 service) from a mobile phone, the free-call or discount services offered by the telecommunications company do not apply.

* **If the matter is not urgent, please avoid calling between 9:00 am and 10:00 am on Mondays or the day following a holiday, as phone lines are always very busy at these times.**

▶ See here for frequently asked questions concerning procedures and other matters. 

 **[Official] JKK Tokyo - Tokyo Metropolitan Housing Supply Corporation**

Short story about father and daughter taking a new step forward with JKK Tokyo's support
 Currently viewable on JKK Tokyo's official YouTube channel!

<https://youtu.be/prDrdZJuP9U>

