

List of Planned Repairs Scheduled for Public Rental Housing in FY 2022

Following is notification concerning planned repairs for FY 2022. When the actual repair work is carried out, information will be provided to residents in advance.

Request for cooperation

When carrying out planned repairs, it may become necessary to enter and perform work in the private space of your residence.

We understand that this will inconvenience you during the work period, and we ask for your cooperation.

Please understand that planned work may be canceled in some cases depending on circumstances.

Depending on the conditions of deterioration and other factors, work may also be performed at locations not present in the list.

* Cases where a building number is not listed are cases where work is planned on outdoor facilities and similar locations.

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Work / Details	Residence name / Building number			
Rooftop Waterproofing Repairs and improvements will be made to the waterproofing layers on roofs.	Minamikarasuyama 3 chome Jutaku	1	Tomin Heim Hasune 2 chome	1
	Tomin Heim Funado 2 chome	1	Shinden Jutaku	1 - 3
	Machidakiso Jutaku	Ni-1 - Ni-3, Ho-1 - Ho-25		
External Wall Painting Undercoating and paint will be applied to the buildings' external walls, stairwells and other public areas.	Kosha Heim Nakarokugo	1, 2	Toshimacho Jutaku	1
	Tomin Heim Hasune 2 chome	1	Tomin Heim Funado 2 chome	1
	Shinden Jutaku	1 - 3	Machidakiso Jutaku	Ni-1 - Ni-3, Ho-1 - Ho-25
Iron/Steel Component Painting The iron and steel components on doors, pipes and bicycle parking areas, etc., will be painted to prevent corrosion.	Kosha Heim Nakarokugo	1, 2	Tomin Heim Hasune 2 chome	1
	Tomin Heim Funado 2 chome	1	Shinden Jutaku	1 - 3
	Machidakiso Jutaku	Ni-1 - Ni-3, Ho-1 - Ho-25		
Window Frame Repairs Window sashes will be replaced.	Toshimacho Jutaku	1	Shinden Jutaku	1 - 3
Road Repairs Repairs will be made to the roads and gutters, etc., within the estate.	Tomin Heim Nakanochi	—	Tomin Heim Sumida 1 chome	—
	Tomin Heim Shiohama 2 chome Apartment No. 1	—	Maenochi Daini Jutaku	—
	Tomin Heim Hasune 2 chome	—	Okinochi Jutaku	—
	Tama New Town Atago No. 2	—	Kosha Heim Atago 4 chome	—
Grounds Maintenance Maintenance will be carried out on the grounds within the estate.	Tomin Heim Shiohama 2 chome Apartment No. 1	—	Maenochi Daini Jutaku	—
	Okinochi Jutaku	—		
Park Amusement Equipment Repairs Parks located within the estate will be maintained.	Okinochi Jutaku	—	Enoshimamichihigashi Jutaku	—
	Tama New Town Ochiai	—		
Large Tree Trimming Large trees will be trimmed.	Kosha Tower Tsukuda	—	Honmuracho Jutaku	—
	Etchujima Jutaku	—	Minamisuna Jutaku	—
	Minamisuna 7 chome Jutaku	—	Nishiojima Jutaku	—
	Kameido 9 chome Jutaku	—	Tomin Heim Toyo 6 chome	—
	Gotokuji Jutaku	—	Akatsutsumi Jutaku	—

Work / Details	Residence name / Building number			
Large Tree Trimming Large trees will be trimmed.	Kosha Heim Roka-koen	—	Nakadaicho Jutaku	—
	Kosha Heim Hikarigaoka No. 2	—	Okincho Jutaku	—
	Senjuhigashicho Jutaku	—	Horie Jutaku	—
	Shinden Daini Jutaku	—	Kosha Heim Minamiosawa No. 2	—
	Kosha Heim Minamiosawa 5 chome	—	Tomin Heim Kamiyugi	—
	Tomin Heim Minamiosawa Nishi	—	Enoshimamichigashi Jutaku	—
	Fujimicho Jutaku	—	Fujimicho Higashi Jutaku	—
	Kasumidai Daiichi, Daini Jutaku	—	Tamagawa Jutaku	—
	Kiso Jutaku	—	Koganei Honcho Jutaku	—
	Koganei Nukui Jutaku	—	Kurumenishi Jutaku	—
	Hirao Jutaku	—		
Water Supply Pump Repairs Water supply pumps will be replaced or repaired.	Kosha Tower Tsukuda	—	Minamisuna Jutaku	—
	Kosha Heim Misonocho	—		
Rooftop Water Tank Repairs The rooftop water tanks will be repaired.	Tomin Tower Iidabashi 3 chome	—	Hondakawabatacho Jutaku	—
Indoor Wastewater Pipes The wastewater pipes inside the residences will be repaired.	Kosha Heim Yashionishi	16	Kosha Heim Yashiominami	47
Ventilation Equipment Repairs The ventilation equipment in each residence will be repaired.	Kosha Heim Shirahigehigashi	1	Minamisuna Jutaku	4, 6
	Kosha Heim Minamisunaekimae	1	Kosha Heim Oimachi	1
	Kosha Heim Fujimidai	1	Kosha Heim Suginami Wada	1
	Kosha Heim Chihaya	1	Kosha Heim Komagome	1, 2
	Kosha Heim Hikarigaoka No. 4	9	Emiel Tower Takenotsuka	1
	Akishima Tanakacho Jutaku	9, 25 – 28		
Drop-In Cooking Stove Replacement Drop-in cooking stoves will be replaced.	Kosha Heim Kotakecho	3, 4		
Fire Extinguisher Replacement The fire extinguishers in each residence will be replaced.	Kosha Tower Tsukuda	1	Tomin Tower Daiba Ichibangai	2
	Tomin Tower Kita-Aoyama 1 chome	5	Kosha Heim Kohinata	1
	Kosha Heim Midori 4 chome	1	Tomin Heim Sumida 1 chome	1 – 3
	Tomin Heim Yokokawa 1 chome	1	Etchujima Jutaku	27
	Kameido 9 chome Jutaku	1, 20	Tatsumi Shinonome Jutaku	1
	Tatsumi Akebono Jutaku	1	Tomin Heim Ojima 5 chome	1
	Tomin Tower Shinonome	1	Tomin Heim Furuishiba 2 chome	1
	Tomin Heim Kitasuna 1 chome	1	Tomin Heim Furuishiba 1 chome	1
	Tomin Heim Shiohama 2 chome Apartment No. 1	1	Tomin Heim Minamisuna 1 chome	1
	Kosha Heim Mianamisunaekimae	1	Tomin Heim Higashishinagawa 3 chome No. 2	2
	Kosha Heim Oimachi	1	Kosha Heim Nakarokugo	2
	Kosha Heim Minamikamata	2, 3	Kosha Heim Tamagawa	1
	Karasuyamakita Jutaku	7 – 14, 31	Platz Kinuta	1
	Kosha Heim Kugayama	A-C	Kosha Heim Chitose-Funabashi Front	1, 2
	Saginomiyaniishi Jutaku	1 – 19	Tomin Heim Minamidai 3 chome	1
	Kosha Heim Fujimidai	1	Kosha Heim Chihaya	1
	Kosha Heim Komagome	1, 2	Kosha Heim Tabata Terrace	1
	Center Machiya	1	Tomin Tower Minamisenju 4 chome	1
	Hasune 3 chome Jutaku	3	Tomin Heim Asuzawa	1
	Kosha Heim Sakashita	F, G, H	Kosha Heim Maenocho	1
	Kosha Heim Hikarigaoka No. 1	1, 2	Kosha Heim Hikarigaoka No. 2	4
	Kosha Heim Hikarigaoka No. 3	5	Kosha Heim Hikarigaoka No. 4	9
	Kosha Heim Kotakecho	3, 4	Nishiaraihoncho Jutaku	1, 2
	Tomin Jutaku Higashishintoiwa 6 chome	1	Minamikasai Jutaku	1, 2
	Higashikasai Daini Jutaku	1	Kosha Heim Seishin	1
	Kosha Heim Minamikasai 5 chome	6	Kosha Heim Komatsugawa 1 chome	1, 2
	Kosha Heim Rinkaicho 2 chome	7	Kosha Tower Komtasugawa	1

Work / Details	Residence name / Building number			
Fire Extinguisher Replacement The fire extinguishers in each residence will be replaced.	Tomin Heim Funabori 3 chome	1	Tama New Town Matsugaya	49-1 – 49-5, 50-1 – 50-3
	Matsue Jutaku	1 – 8	Yokokawacho Jutaku	1 – 24
	Tomin Heim Yarimizu	1 – 6	Enoshimamichihigashi Jutaku	1 – 13
	Akishima Tanakacho Jutaku	1 – 30	Kogasaka Jutaku	A1 – A7, B1 – B8, C1 – C8
	Shinkoji Jutaku	1 – 7	Hirayama Jutaku	1-23
	Tomin Heim Kokubunji Izumicho	1 – 3	Kumagawa Jutaku	1-15
	Fussa Kamidaira Jutaku	1 – 24	Tama New Town Ochiai	3-2-1 – 3-2-12, 4-3-1 – 4-3-5, 4-5-1 – 4-5-6
	Tama New Town Ochiai 3 chome	1 – 4		
Public Section Electrical Equipment Repairs The electrical equipment (cables, switchgear panels) in public sections will be repaired.	Kosha Heim Minamikasai 5 chome	1 – 6		
Interior Electrical Equipment Repairs Some electrical equipment inside the residences will be repaired.	Kosha Heim Minamikasai 5 chome	1 – 6		
Public Lighting Repairs The lights on the stairs, in the corridors and in other public areas will be replaced with LED lamps.	Kosha Heim Kanda	1	Kosha Heim Konan 3 chome	1
	Kosha Heim Takadanobaba	1 – 3	Tomin Heim Shiohama 2 chome Apartment No. 2	1
	Kosha Heim Minamirokugo 2 chome	1, 2	Kosha Heim Nakarokugo	1, 2
	Kosha Heim Minamikamata	1 – 3	Kosha Heim Maenochi	1
	Kosha Heim Nakamurakita	1	Kosha Heim Minamikasai 5 chome	1 – 6
	Kosha Heim Minamosawa No. 2	1 – 3	Fujimicho Jutaku	1 – 15
	Machidakiso Jutaku	Ni-1 – Ni-3, Ho-1 – Ho-25	Fussa Kamidaira Jutaku	1 – 24
	Kosha Heim Tamagawajosui	1, 2, 4		
Outdoor Lighting Repairs The outdoor lights will be replaced with LED lamps.	Kosha Heim Kanda	—	Kosha Heim Konan 3 chome	—
	Kosha Heim Takadanobaba	—	Tomin Heim Shiohama 2 chome Apartment No. 2	—
	Tomin Heim Minamirokugo 2 chome	—	Kosha Heim Nakarokugo	—
	Kosha Heim Minamikamata	—	Kosha Heim Maenochi	—
	Kosha Heim Nakamurakita	—	Okinochi Jutaku	—
	Kosha Heim Minamikasai 5 chome	—	Kosha Heim Minamosawa No. 2	—
	Fujimicho Jutaku	—	Machidakiso Jutaku	—
	Fussa Kamidaira Jutaku	—	Kosha Heim Tamagawajosui	—
Parking Lot Lighting Repairs The lights in the parking lot will be replaced with LED lamps.	Kosha Heim Konan 3 chome	—	Kosha Heim Takadanobaba	—
	Tomin Heim Shiohama 2 chome Apartment No. 2	—	Tomin Heim Minamirokugo 2 chome	—
	Kosha Heim Nakarokugo	—	Kosha Heim Minamikamata	—
	Kosha Heim Maenochi	—	Kosha Heim Nakamurakita	—
	Kosha Heim Minamikasai 5 chome	—	Kosha Heim Minamosawa No. 2	—
	Fujimicho Jutaku	—	Machidakiso Jutaku	—
	Fussa Kamidaira Jutaku	—	Kosha Heim Tamagawajosui	—
Common Television Antenna Repairs The common television antenna will be repaired.	Minamikarasuyama 3 chome Jutaku	1	Kosha Heim Minamosawa	1 – 5
	Kosha Heim Minamosawa 5 chome	1 – 10	Tomin Heim Koganeinakamachi	1
Water Supply Pump Repairs Water supply pumps will be replaced or repaired.	Tomin Tower Shinonome	—		
High Voltage Substation Facility Repairs The high voltage substation facility will be repaired.	Kosha Tower Tsukuda	—		
Intercom Repair Intercoms which include a monitor screen will be repaired.	Kosha Heim Konan 3 chome	1	Kosha Heim Nakarokugo	1, 2
	Kosha Heim Fujimidai	1	Kosha Heim Nakamurakita	1
	Kosha Heim Kitasenju	1		
Elevator Repair The elevator will be repaired.	Kosha Heim Shirahigehigashi	1		
Automatic Fire Alarm Repairs The automatic fire alarms will be repaired.	Tomin Tower Iidabashi 3 chome	1	Kosha Heim Konan 3 chome	1
	Kosha Heim Nakarokugo	1, 2	Kosha Heim Fujimidai	1
	Kosha Heim Nakamurakita	1	Kosha Heim Kitasenju	1

Notice of Building Renovation Projects

JKK is carrying out reorganization and rearrangement focused on renovation of buildings that have grown old and reached the time when renovation is necessary.

The building selected for the fiscal year 2022 renovation project, and the building selected for renovation in around 3 years, are the following.

1. FY 2022 renovation project building

Building name	Location
Akatsutsumi Jutaku	Setagaya-ku

◇Renovation project buildings

These are housing units selected for renovation where the residents will receive an explanation of the specific renovation plan and where relocation procedures will be started.

2. Building selected for renovation in around 3 years

Building name	Location
Karasuyama Matsuba-dori Jutaku	Setagaya-ku

◇Buildings selected for renovation

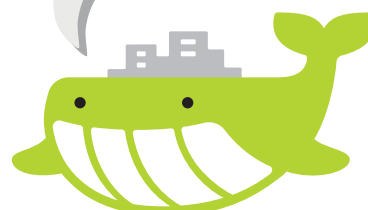
This indicates a residential building where renovation will be started after around 3 years. Acceptance of new residents and scheduled repairs at the selected building are stopped, however the maintenance necessary for everyday living will still be performed.

The following actions are taken when conducting a renovation project.

- ① Letters are distributed to all residents of the building selected for renovation.
- ② Around 1 year before starting renovations, an explanation meeting is held to explain the specific renovation plan, relocation procedures, and other matters. In addition, a local office will be opened for individual consultations as residents cooperate with the renovation project. (*)
- ③ For residents affected by the renovation, JKK will arrange housing for residents to move to and will provide assistance with the moving costs. Residents who return to the building after renovations are completed will receive reduced rent or other benefits. (*)

*: Residents who have concluded fixed-term rental contracts are not eligible to participate in the renovation project explanation meeting, housing arrangements, or other benefits.

We ask for everyone's continued understanding and cooperation.





Build Muscle at Home: Towel Exercises

JKK Smile Assistants are broadcasting “Towel Exercises” on YouTube. These exercises can be expected to produce smoother shoulder joint movement. Please give them a try!



Before exercising:

- ❶ Prepare a chair that includes a backrest.
- ❷ Be careful that you do not fall off the chair.
- ❸ Exercise within a range that is reasonable for your body.

If you feel pain anywhere in your body during the exercises, discontinue them immediately.

Basic posture



- Sit lightly in the chair.
- Place your feet at the same width as your shoulders.
- Place both feet firmly on the floor.
- Sit up with your back straight.

Raising and lowering both arms ❶

From the basic posture, inhale deeply while raising your arms to the level of your chest. Then exhale as you lower your arms.

Raise your arms:
1, 2, 3, 4.
Lower your arms:
5, 6, 7, 8.
(Repeat 3 times.)



Pulling your arms toward you

From the basic posture, inhale while pulling the towel toward your chest. Then exhale while extending your arms.

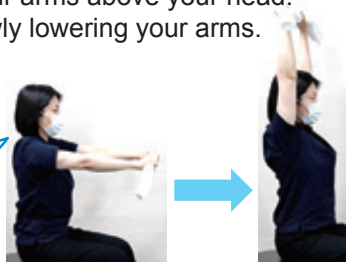
Pull your arms in:
1, 2, 3, 4.
Extend your arms:
5, 6, 7, 8.
(Repeat 3 times.)



Raising and lowering both arms ❷

Hold the towel in front of your chest. Inhale while raising your arms above your head. Then exhale while slowly lowering your arms.

Raise your arms:
1, 2, 3, 4.
Lower your arms:
5, 6, 7, 8.
(Repeat 3 times.)



Crossing your arms

Hold the towel in front of your chest and cross your arms up and down in front of your body like you are turning a large steering wheel.

Cross your arms:
1, 2, 3, 4.
Reverse the crossing
direction:
5, 6, 7, 8.
(Repeat 3 times.)



Raising and lowering both arms ❸

From the basic posture, raise your arms above your head. Inhale while lowering your arms behind your head. Then exhale while raising your arms back above your head.

Raise your arms: 1, 2, 3, 4.
Lower your arms: 5, 6, 7, 8.
(Repeat 3 times.)



Rotating your wrists

Fold the towel in half and hold the ends in one hand with your thumb facing down. Place your other hand on your knees. Continue breathing while rotating the wrist of the hand holding the towel.

Perform 8 times for
each hand
(rotating right,
rotating left).





Measures to Combat Infectious Diseases



It is important to take steps to prevent becoming infected yourself and to avoid infecting others.
Be sure to regularly wash your hands and gargle!

Methods

- **Wash hands with soap.**

- Be sure to wash your hands at times including after returning home, before cooking, and before eating!
- Be sure to wash not just the palms of your hands but also everywhere between your fingers, on the back of your hands, and the wrists!



- **Avoid touching your face.**

- Be sure to wash your hands before touching your eyes, nose, or mouth!
- * There is the possibility that the virus may be on your hands as a result of contact infection (*1).

- **Wear a mask.**

- Wear a mask when going out or when approaching other people!
- * There is the possibility of catching the virus ejected into the air as a result of airborne droplet infection (*2).
- * You do not need to wear a mask when outdoors and maintaining a sufficient distance (2 m or more) from other people.



- **Carefully disinfect places that your hands touch.**

- Wipe the entrance, door knobs, and other locations that you touch every day! Use a disinfectant product whenever possible.

- **Ventilate spaces.**

- Open windows to replace the air inside!



- **Avoid places where people are packed close together.**

Avoid the Three C's!

What are the Three C's?



① **Closed spaces with poor ventilation**



② **Crowded places with many people nearby**



③ **Close-contact settings such as close-range conversations**

- **Increase your immune system strength.**

- Perform whatever exercises you can while indoors!
- Eat three balanced meals each day!
- Get enough sleep!
- Maintain a regular lifestyle routine!

If you feel unwell in any way, see a doctor.



*1: Contact infection:

When an infected person sneezes or coughs into a hand and then touches surrounding objects, the virus will adhere to the objects. Other persons who touch the objects may get the virus on their hands and become infected through the mucous membranes when they touch their mouths, noses, or other part of the face.

*2: Airborne droplet infection:

The virus is ejected together with airborne droplets from an infected person (sneezing, coughing, spitting, etc.), and infects other person when it enters the body through the mouth, nose, or other part of the face.

Prevent Frailty!

Tongue and mouth exercises to prevent weakening of your mouth

Frailty is a state of deterioration of the body and mind, where ties to society are weakened. Preventing frailty can extend the years that you remain healthy.

Tomoki Tanaka, Institute of Gerontology, University of Tokyo

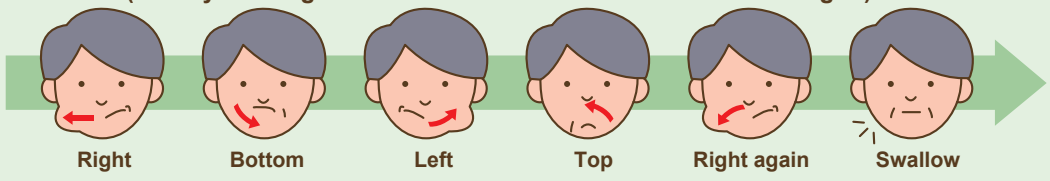
When we do not use our bodies, they gradually lose their ability to function. For your mouth, exercising your tongue and mouth muscles daily is as important as keeping your teeth. In order to prevent loss of mouth function (oral frailty), it is important that you pay attention to using your mouth muscles regularly. Examples include talking frequently with other people, properly chewing firm foods, and gargling carefully. Here, we will introduce some exercises that you can do at home. Please be sure to perform these exercises every day. At first, it is important that you continue these exercises for several days.

Tongue and mouth exercises

In order to maintain oral health, it is important to move your tongue and mouth muscles.

Tongue exercises

Move your tongue around in a circle inside your mouth and swallow.
(Move your tongue in a circle 10 times each to the left and right.)




Right Bottom Left Top Right again Swallow

Pa-Ta-Ka-Ra exercises


Repeat each sound 10 times, for example "Pa-Pa-Pa-Pa..."

Pa




Movement:
Close your lips firmly.

Ta




Movement:
Like crushing a lump of food

Ka



Movement:
Closing the airway


Ra



Movement:
Like collecting food for swallowing

Salivary gland massage

Massage your salivary glands 3 times a day.



1 Parotid glands 2 Submaxillary glands 3 Sublingual glands

In addition to everyday self-care, be sure to protect your oral health by getting professional care at a dental clinic.

- ① Press your parotid glands (location of the indentations between your earlobes and cheeks) with both hands, and press in a circular motion to massage them.
- ② Press your submaxillary glands (under the jaw joints) with your two thumbs.
- ③ Press your sublingual glands (center behind the jaw) with your two thumbs.

Getting Your Air Conditioner Ready for Summer!

Using your air conditioner correctly will be essential to prevent heat stroke in the coming summer heat. For this reason, you should test your air conditioner now. When you use your air conditioner for the first time in a long while, a malfunction may prevent it from operating, or there may be problems such as dust or an abnormal odor.

In order to live comfortably on hot summer days, it is recommended that you test and clean your air conditioner before the real heat arrives.

If the test shows that there is a problem with an air conditioner installed by JKK, please contact us as soon as possible.

Example of test operation

- ① Plug the power plug into the outlet. (If it was left plugged in for a long time, first unplug it and wipe off any dust.)
- ② Check that the remote controller batteries are not dead and that the LCD displays correctly.
- ③ Change the operating mode to “Cool” and set the temperature to the lowest temperature. Then operate the air conditioner for around 30 minutes.
- ④ The following phenomena may mean there is a malfunction. If the air conditioner was already installed when you moved in, please contact JKK.

- No cool air comes out.
- There is water leaking from the unit. (However condensation on the surface of the indoor unit or at the air outlet is normal.)
- No water comes out of the outdoor unit drain tube even when the air conditioner is operated for an extended period.
- There is abnormal noise.

* JKK cannot repair air conditioners which were purchased or installed by the residents. Please contact the shop where the air conditioner was purchased or the manufacturer.

* The test operation procedures are different depending on the model. For details, please check the instruction manual.

* For cleaning of the air conditioner, the resident should check the instruction manual and perform cleaning him/herself.



Information for Residents Planning to Buy an Air Conditioner

Residents are responsible for the expenses required to install an air conditioner. Although it is not necessary to submit an application to JKK in order to install an air conditioner, there are cases when the building structure does not permit an air conditioner to be installed.

When requesting air conditioner installation by a home appliance shop, the shop may refuse installation if there is no special electrical outlet for an air conditioner.

In a room where there is no special electrical outlet for an air conditioner, JKK may pay to install such an outlet (*). Please contact us at JKK Tokyo Customer Center telephone number ② on page 12. A contractor for JKK will visit to investigate, including determining whether or not an air conditioner can be installed.

An air conditioner cannot be installed if there is not sufficient space for installing the outdoor unit or other equipment.

For details, see the JKK homepage. →



* Available only when there is sufficient space to install an air conditioner. Expenses for conversion to 200V power are the responsibility of the resident. Please be aware that there are some housing units where 200V air conditioners cannot be installed.

Use of Residential Fire Extinguishers

- Your apartment includes a residential fire extinguisher.
- In the event of a fire, use the residential fire extinguisher installed to extinguish the fire in the early stages. However if the fire gets out of control and starts to spread, evacuate and do not take risks. Be sure to call 119 and follow the instructions of the Fire Department.
- Always leave the residential fire extinguisher in its regular place and carry out management and inspections as indicated in the instruction manual provided with the fire extinguisher.
- If you notice anything wrong with the fire extinguisher, please contact us at JKK Tokyo Customer Center telephone number ② on page 12.



Request from JKK

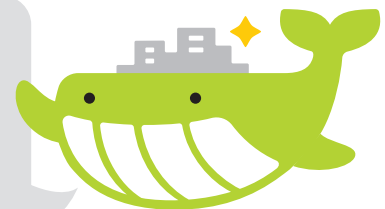
Residential fire extinguishers are replaced by JKK around every 5 years. In apartments where the fire extinguisher could not be replaced because the resident was absent or for other reason, there is the risk that the fire extinguisher may become unusable for early stage firefighting due to deterioration or other reason. If your fire extinguisher was not replaced, please contact us at JKK Tokyo Customer Center telephone number ② on page 12. →

Beware of Dishonest Business Practices Exploiting COVID-19!

Increasing numbers of persons are falling victim to malicious telephone and email scams from criminals impersonating government employees and claiming to offer aid (relief funds), virus tests, masks and alcohol disinfectant, or other benefits. Because people are spending more time at home, it is also expected that there are growing victims of door-to-door salesmen offering expensive overpriced items. Please be aware that government offices, JKK, and other official groups do not engage in these kinds of calls or visits.

Also be aware that there are large numbers of scams involving phone calls from persons pretending to be a family member in distress.

- ✓ If you receive a suspicious phone call, hang up immediately. Ignore (delete and do not open) suspicious emails. Do not answer the door unless you are expecting a visit from someone.
- ✓ Never give anyone your bank or other account information, or PIN or other code number. Never hand over your bank ATM card or credit card.
- ✓ If you think something is suspicious or if you have encountered trouble, consult with the police or with the nearest Consumer Affairs Center.



Tokyo Metropolitan Comprehensive
Consumer Center

☎ **03-3235-1155**
(number for consultations)

Local Consumer Affairs Center

☎ **188**
(Consumer Hotline)

Introduction of JKK Tokyo Housing Support

JKK offers housing support to a variety of households to make moving into an apartment easier through support programs **such as rent discounts, a priority system, and easing of the investigation standards.**

Rent discount system

Nearby living support discount



[Nearby living support discount]

Households wishing to live in the same city or within a 5 km distance of a relative who is within three degrees of kinship are eligible for a **20% discount** on monthly rent for 3 years after moving into some vacant city units.

* The resident household or relative's household must be classified as a "child-raising household", "household with elderly resident", or "household with disabled resident".

For single-parent households Child-raising discount



[Child-raising discount]

Single-parent households receive a **20% discount** on monthly rent in some vacant city units either for 3 years or until the last day of the year when the child turns 18.

For newly married couples and husband-and-wife households Pair support



[Pair support]

Married couples where either the applicant or his/her spouse is age 40 or younger
These households receive a **20% discount** on monthly rent at some vacant city units for 3 years after moving in.

Step 35 discount



[Step 35 discount]

Households where the person signing the rental contract is 35 years old or younger on the day of the application receive a **20% discount** on monthly rent at some vacant city units for 3 years after moving in.

* Cohabiting relatives are limited to spouses (no age restriction) and relatives (within three degrees of kinship) who are 35 years old or younger.

Priority application system when soliciting applications for first-come, first-serve vacant housing units

Priority application system for child-raising households and elderly residents



[Priority application system for child-raising households]

At housing units designated by JKK and composed of 2 or more rooms, this system allows priority applications for 7 days before the start of public applications.

[Priority application system for elderly residents]

For residences located on the first or second floor of housing units designated by JKK that do not have elevators, this system allows priority applications for 7 days before the start of public applications.

Senior residence-change support



[Priority reservation of JKK housing]

For households which include a resident who is 60 years old or older, when the residents want to sell their owned home and move into JKK housing, this system allows priority 14-day reservation of the desired residence from among the vacant residences available for first-come, first-served public applications.

Other support systems

[Housing support for single-parent households]

If the monthly income of the applicant does not satisfy the monthly income standard, then it is possible to use the total including all child rearing allowances for the income investigation.

In addition, if the monthly income of the applicant does not satisfy the monthly income standard, then it is possible to use combined income, exceptions to the monthly income standards, and other support.

[Rental system for students]

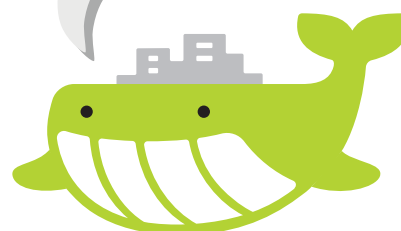
Persons aged 18 years or older who are enrolled in university or other educational institution may use JKK housing if they satisfy certain conditions.

[Nearby living registration system for peace of mind]

This is a system of preferential housing introduction for customers who want to live close to their families (nearby living).

* The nearby living area is within the same ward or city, or within a radius of approximately 5 km.

For system details and eligible housing units, please see the homepage.



[JKK Housing Registration Center]
Business hours: 9:30 – 18:00
(closed Sundays and holidays)

03-3409-2244 (main desk)

[Landlord]



ひとと、くらしをあったかく。

JKK東京

Use convenient bank transfers for payment of rent and other expenses.

Bank transfers can now also be registered for **Shinsei Bank** and **AEON Bank**. Residents who have not yet registered for bank transfers should please take this opportunity to consider using bank transfers. Bank transfers will start around 2 months after submitting the bank transfer request form to the financial institution.

Bank transfer procedure	① Complete the form. 	② Submit it to the bank. 	③ Notification arrives. <small>*Beginning of the month when transfers start</small> 	④ Bank transfers start. <small>*Withdrawal for each month occurs on the 7th of that month.</small> 
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* The bank transfer request form is available at the management office and area offices. If you wish to have one mailed to you, please contact the Customer Center.

For the financial institutions where this service is available and the required procedures, please call or check the homepage



Contact JKK Tokyo Customer Center telephone number ① below.

HP address <https://www.to-kousya.or.jp/>

← Read the QR code to view [How to pay rent].



JKK Tokyo Customer Center Telephone Numbers

★ Persons wishing to contact an area office should also use this telephone number.

Reception hours 9:00 AM – 6:00 PM (Closed on Saturdays, Sundays, national holidays and during the year-end and New Year holidays)

① Consultations regarding procedures, payment of rent, or living conditions

● Navi Dial

 **0570-03-0031**

● For persons unable use Navi Dial (0570 service), and persons using a mobile phone free-call or discount service:

☎03-6279-2962



② Requests or inquiries regarding repairs

Emergency calls regarding water leakage and other emergency repairs, accidents, fires, or the safety of residents may be made **24 hours a day, 365 days a year.**

● Navi Dial

 **0570-03-0032**

● For persons unable use Navi Dial (0570 service), and persons using a mobile phone free-call or discount service:

☎03-6279-2963



Navi Dial

Calls to Navi Dial (0570 service) from a landline phone will be charged the local call rate (excluding public phones and PHS). When calling Navi Dial (0570 service) from a mobile phone, the free-call or discount services offered by the telecommunications company do not apply.

* **If the matter is not urgent, please avoid calling between 9:00 am and 10:00 am on Mondays or the day following a holiday**, as phone lines are always very busy at these times.



▶ See here for frequently asked questions concerning procedures and other matters.

